

Health Care Annual 2013

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**Industry continues
adjustment to e-records,
Medicaid, Medicare
funding changes**

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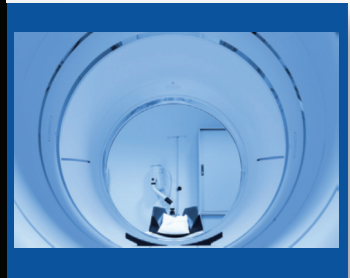
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News Editor: Christian Moises
Art Director: Lisa Finnan
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Changes in everyday practices keeps industry in constant flux



Christian Moises

Electronic medical record exchanges. Constant adjustments and cuts to Medicaid and Medicare services and reimbursement. Impending changes associated with the Affordable Care and Patient Protection Act.

These are just three of many changes members of the health care industry face everyday, and their job is only getting more difficult as many medical professionals are unsure of how changes will affect their patients and their ability to practice.

While the move to e-records hasn't been smooth or cost effective for everyone, most professionals agree the end result will be positive for patients and streamline the delivery of services for care providers.

The roadmap for implementing new federal health care laws continues to unfold, with changes starting to approach. Medicaid and Medicare reimbursement continue to create confusion and angst among providers and patients alike.

Physicians and administrators, meanwhile, worry about their bottom line while trying to maintain a high quality of care.

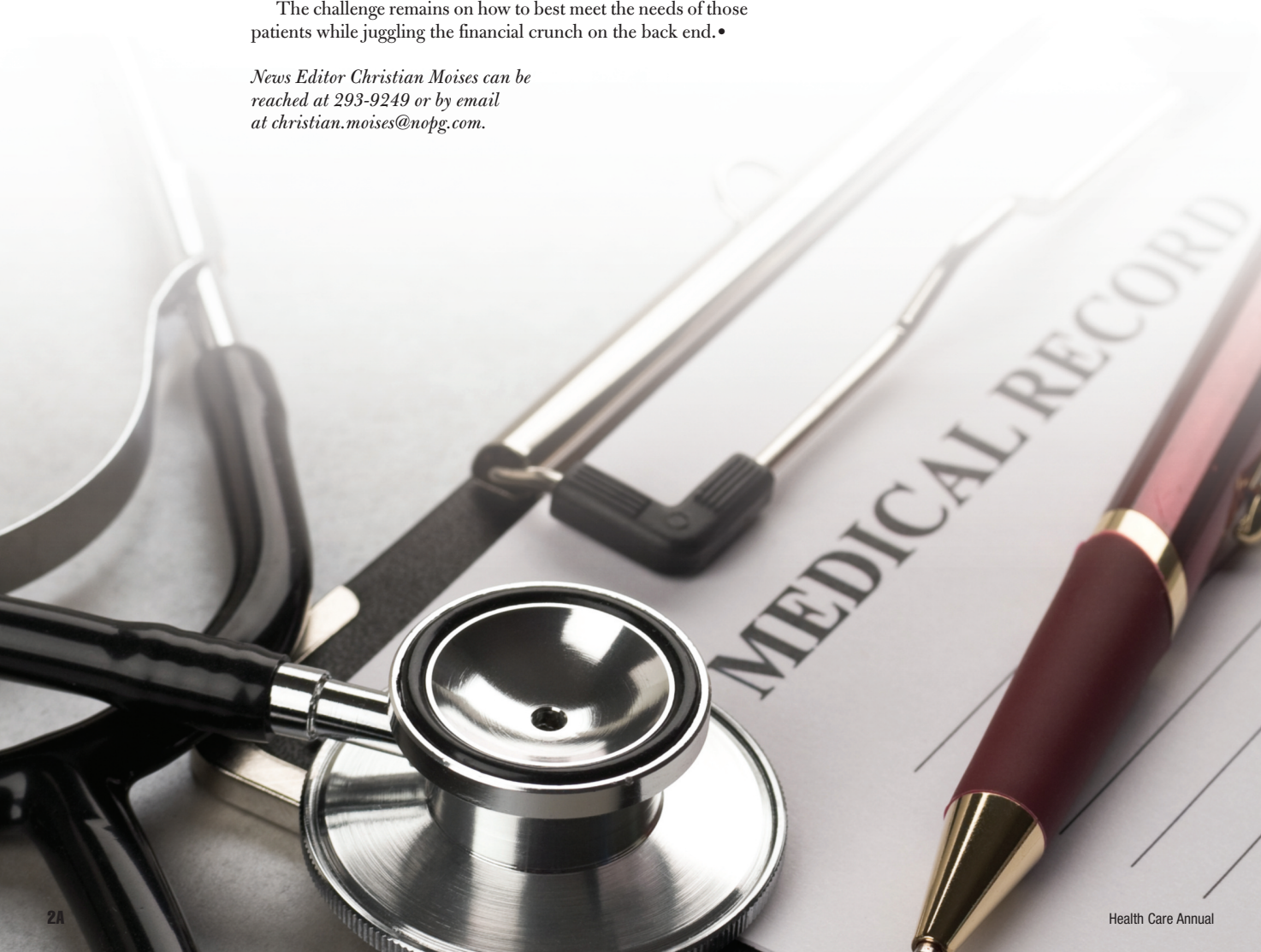
The challenge remains on how to best meet the needs of those patients while juggling the financial crunch on the back end. •

News Editor Christian Moises can be reached at 293-9249 or by email at christian.moises@nopg.com.

Industry Q&A

New Orleans CityBusiness interviewed 10 health care specialists about the state of the medical industry and how they are coping with industrywide changes. They were asked the following questions:

- What's the No. 1 concern within your specialty in the New Orleans area?
- How are changes in Medicare and Medicaid affecting your practice?
- What impact has the move to e-records had on your practice?



Administration

Angela Greener
chief administrative officer
West Jefferson Medical Center

No. 1 concern:

I think, not only in the New Orleans area but nationally, it is preparing ourselves for health care reform. It is a major change in how hospitals and doctors are being reimbursed and how we are being judged. It's a revolutionary change.

On Medicare and Medicaid changes:

In particular in Louisiana, hospitals have seen many Medicaid cuts in the last couple of years, so we are not able to keep up with the costs of providing our care. We have seen a larger Medicaid population in Louisiana than we have seen prior to Hurricane Katrina. We are having to become more efficient, to do more with less, to accommodate for some of the decreases in the reimbursements.

The same is true for the Medicare system for health care reform. We have

to streamline our efforts, work together with partnerships whenever possible and increase our efficiencies and improve our quality outcomes.

Impact of e-records switch:

Initially, it has had a tremendous financial impact, as all hospitals have had to spend major dollars on IT infrastructure to prepare ourselves to convert to an electronic medical record.

Culturally, what it has done has been completely revolutionary. It has taken away the paper record that physicians and practitioners were used to looking at when a patient was in the hospital. It made everyone, whether they were ready or not, more computer savvy.

In the long run . . . it is a good thing for patient care and the portability of the information. But with any kind of change, there are some bumps in the road.



PHOTO BY FRANK AYMANI

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Cardiology

The study of the heart, its actions and diseases

Dr. Stanley Bleich East Jefferson General Hospital

No. 1 concern:

As far as patient care ... diet and exercise. The food in New Orleans is beyond fantastic, but ... it very often is high in fat and high in carbs and we get into trouble. The flip side is we don't exercise enough.

As far as cardiology as a whole, recruiting into the area is a very difficult situation. New Orleans post-Katrina has made it very difficult to recruit new people to the area who do not have roots in New Orleans.

On Medicare and Medicaid changes:

With decreased reimbursements for what we do, it has become more difficult to manage a practice ... and continue to provide the same service. We have con-

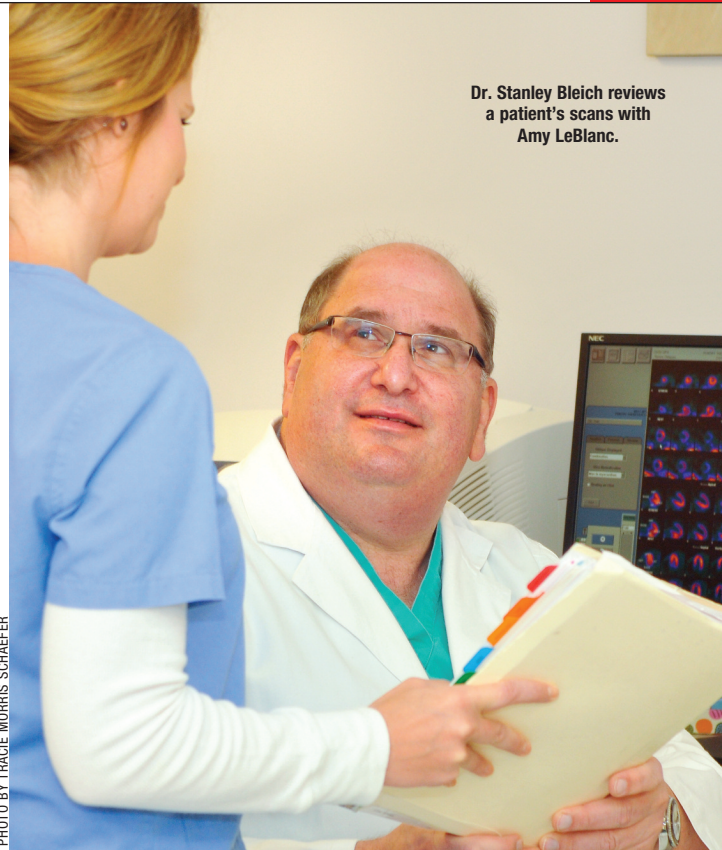
tinued to do so, but we have become a little more creative to get it done.

Impact of e-records switch:

The good thing about e-records is that it puts the whole picture together. Very often the patient will come here, and the patient may not realize they have already had a blood test or a particular test at another doctor's office or another institution. Us not knowing that, we sometimes order the same test that was done three or six months ago.

With e-records, we have everything there is about the patient right in front of us so there is no duplication of services, and there is a better, cleaner treatment plan for the patient, which is more efficient and less costly in the long run.

PHOTO BY TRACIE MORRIS SCHAEFER



Dr. Stanley Bleich reviews a patient's scans with Amy LeBlanc.

Infectious Diseases

Diseases caused by a virus or bacteria that can be spread from one living thing to another such as HIV, meningitis, malaria, strep throat and influenza

Dr. Jeffrey Coco Touro Infirmary

No. 1 concern:

The access to health care and preventative measures, particularly in this area where we have a large population of HIV-infected individuals. It is a very treatable disease if you have access to health care. If you don't have access to health care, obviously, it can be rapidly devastating.

On Medicare and Medicaid changes:

It is starting to affect access. Medicaid reimbursement is so low that it is difficult for me to find qualified specialists to refer patients to who have specialty needs.

Impact of e-records switch:

It has been a cost burden. It actually slows the process of health care delivery both in the hospital and as an outpatient.

PHOTO BY FRANK ANWAMI



James Cook gets a checkup from Dr. Jeffrey Coco.

Dr. Katie Taranto
St. Tammany Parish Hospital/
St. Tammany Physicians Network

No. 1 concern:

The increasing rates of obesity and diabetes and how to prevent that.

On Medicare and Medicaid changes:

They may affect the cost of medicine, but I don't really think it is necessarily going to affect the way I take care of patients and how we provide and treat for them.

Impact of e-records switch:

It has had a positive impact. We are able to work more efficiently, and it is safer for us and the patients to use. It has also provided more immediate access to the patients' records.

Medical assistant Susan Bessent, left, reviews patient orders with Dr. Katie Taranto.

PHOTO BY FRANK AYMAMI



Nursing

Shelly Welch
senior vice president of patient services
North Oaks Medical Center

No. 1 concern:

When you look at the reimbursement environment, the patient experience environment and what our patients expect and (then) you look at regulatory requirements.

As a nurse today, more than ever, it is a challenge for us to provide that consistent quality of care that meets all of those demands. We are always in a situation where our patients expect great service and care, but now our regulatory environment demands it and now our reimbursement is based on how well we do with that.

On Medicare and Medicaid changes:

With Medicare and Medicaid, they are cutting our reimbursement, but they are requiring us to have better patient outcomes at the same time. So that is a challenge because we are trying to balance both.

We have to provide the highest level of care and outcomes at the lowest costs, so that is our challenge for everyone in health care today

Impact of e-records switch:

We are moving to an electronic health record and we go live March 1. What that is going to do for us, when you think about the technology in the informatics area for nursing, on one side it opens the door for us because it is going to make our practice look very different.

On the other side it is going to help us leverage that data and that quick availability of data to see where we are at and how we are doing in a split second.

We have not had that in the past. When you think about the quality required and patient experience, it is going to help us do much better with that. We are excited about it.

PHOTO COURTESY NORTH OAKS HEALTH SYSTEM



Obstetrics & Gynecology

Dealing with the female reproductive organs in their pregnant and non-pregnant state

Dr. Gabriella Pridjian Tulane Medical Center

No. 1 concern:

I think the No. 1 concern in our specialty is not so much specialty specific as is the overall direction of the health care system with respect to the changes in Medicare and Medicaid and balancing our budgets.

On Medicare and Medicaid changes:

We are seeing more women that have Medicaid as a payer. We are seeing lower reimbursement from Medicaid, and we are seeing much higher administrative costs to seeing patients with Medicaid.

There is more paper work to be done. My nurse and my office staff, as well as myself, have to spend more time in doing the same thing for a woman's health care compared with what we had to do 10 to 15 years ago. I find I spend less time doctoring and more time administrating.

Impact of e-records switch:

I think we have an excellent system of medical records now. They are easily updatable and hopefully, eventually, they will be able to talk to other systems so if patients move practices, we can either send or give them their electronic information and they can take it with them.

In that respect, it is quite good because it is legible, easily accessed and clear, so it probably decreases medical errors to some degree.

I think the downside is that it takes more time to see a patient when we have electronic medical records. There is more administrative time to be done again by the office staff as well as the physician. On a personal note, I find I have less eye-to-eye contact with my patients and I am doing more eye-to-computer contact, and I don't like that part.



Oncology

The study of tumors

Dr. David Oubre Lakeview Regional Medical Center

No. 1 concern:

New Orleans does not have adequate funding or infrastructure support for teaching and research. Research is the lifeblood of advancement for oncology care.

On Medicare and Medicaid changes:

So far, the changes to Medicare do not have much of an effect on my practice. The changes in Medicaid are very problematic. The cuts that have come to the Medicaid patients make it to where office practices lose money taking care of a Medicaid patient. That makes it difficult to be able to provide care to those people.

They have made the decision to cut Medicaid services substantially. For instance, Medicaid cut hospice services. In an oncology practice, cancer patients

need to have the availability of hospice. Furthermore, Medicaid does not reimburse our cost for chemotherapy services. The Medicare changes so far have not had any affect on my practice.

Impact of e-records switch:

Our individual office does not have electronic health records so far. It is very expensive and I have a small practice. Electronic medical records work pretty good in a hospital environment. Most EMR systems don't have the ability to communicate with each other.

As far as a small clinic is concerned, the cost of an electronic medical records system is very high, and that cost is not reimbursed by insurance companies or Medicare.



Pediatrics

The study of medicine dealing with the development, care and diseases of children

Dr. Lawrence Simon Children's Hospital

No. 1 concern:

My greatest concern looking forward into the future is mass medical education. We have an aging population where we do not have enough doctors coming down the pipe to take care of (patients).

A lot of the work we have to do, both at the state and federal level, will involve securing the funding and the training spots at hospitals to make sure we can continue to provide . . . an adequate supply of highly trained people.

On Medicare and Medicaid changes:

. . . With regard to Medicaid, we are monitoring the situation very closely, because there are significant and consistent cuts to Medicaid. As a pediatric specialist, I am seeing more and more referrals from newer and newer sources. More and more doctors in smaller communities are no longer taking Medicaid because

they can't take it and keep their doors open.

I am seeing more and more patients drive farther distances to get services. You really have to be at large institutions to accept a lot of Medicaid patients as a specialist.

Impact of e-records switch:

The move to e-records is a really important thing for all of medicine. I think it speeds up access to information, and it speeds up access to older information. I can be almost anywhere and I can pull up information on a patient. It definitely improves access to patient data.

There is a learning curve, which leaves a temporary decrease in efficiency, while the hospital staff gets use to using electronic medical records. When a child is in my office and I want to know their past history, it is all right there in front of me immediately. That is a really big plus of electronic health records.



Dr. Lawrence Simon checks out Jillian Surcouf's tonsils.

PHOTO BY FRANK AYWAMI

Pulmonology

A branch of medicine that deals with diseases of the lungs and the respiratory tract

Dr. David Taylor Ochsner Health System

No. 1 concern:

One is we are both pulmonary and critical care doctors, so critical care is a hospital and ICU-based specialty with challenges. If you look at our market locally, we are understaffed in many ways to cover the critical care needs . . . because we have not been able to fully replace some of the pulmonary and critical care doctors in the region since Hurricane Katrina. That continues to be a manpower challenge.

The second part is we still don't know yet if the changes that are being mandated will lead to improved primary care for patients or if there will be a further dependence on the hospital for people's medical care.

On Medicare and Medicaid changes:

An increased uncertainty about the financing of medical care creates challenges . . . that is probably the biggest challenge in our specific specialty. How do we have the manpower to meet the needs of the population, but how do we make sure the people

providing that care are rewarded appropriately for that extra work — for that night time work, that after hours work, for weekends and holidays and things like that?

Impact of e-records switch:

We were using an immature electronic medical record (system) for many years here, so we became familiar with it in the outpatient practice setting. Over the past six months, we have graduated to the next generation of electronic medical records. We are still learning how to use it effectively in terms of how do we use the medical record without compromising our interaction with the patients.

There is a lot of managing information, and having an electronic medical record that puts all of that information in one place is a huge advantage in taking care of patients. For those of us who are in the ICU business, probably what is near and dear to our hearts more than anything else is patient safety. Despite the challenges in how we practice . . . I think we all see it as a significant step forward in patient safety.



PHOTO BY FRANK AYWAMI

Radiology

A branch of medicine concerned with the use of radiant energy, including X-rays, in the diagnosis and treatment of disease

Dr. Leonard Bok LSU Interim Public Hospital

No. 1 concern:

The biggest concern, not unique to New Orleans, is what effect the Affordable Care Act is going to have on the structure of the marketplace. Purely, the uncertainty in the medical world today.

On Medicare and Medicaid changes:

It has not had a lot of impact on our practice, specifically, because we work primarily at the public hospital. In our situation, it really is not changing what we do.

Impact of e-records switch:

It is a blessing and a curse. We implemented electronic medical records in July, and it was a very difficult transition just because we had to learn this brand new system. It has been very time consuming.

But . . . now that it is in place, it is really quite wonderful. For example, I was on call a couple of weekends ago . . . and I was able to bring up the person's medical records, look at their images, look at their labs and figure out exactly what was going on and come up with a plan, which was not possible seven months ago. From that point of view, I think it really is a wonderful thing.



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Children's Hospital

200 Henry Clay Ave.
New Orleans 70118



CEO: Steve Worley

Education: bachelor's and master's degrees in business administration, Virginia Commonwealth University

Previous

experience: assistant administrator and chief operating officer, Children's Hospital; director of management engineering, American Health Services Inc. in Washington, D.C.; chairman of the board, Blood Center for Southeast Louisiana, the Louisiana Hospital Association and the Metropolitan Hospital Council of New Orleans; treasurer of Inroads/New Orleans



Senior vice president and medical director: Dr. Alan Robson

Education: medical degree, University of Durham, England

Previous experience: fac-

ulty appointments in pediatrics, Louisiana State University and Tulane University School of Medicine; fellowship in nephrology, Washington University; professor of pediatrics, Washington University; director of pediatric nephrology and president of the medical staff, St. Louis Children's Hospital; fellow, the Royal College of Physicians (London), the Royal College of Pediatrics and Child Health (London) the American Academy of Pediatrics; founding editor, "Pediatric Nephrology;" council member, International Pediatric Nephrology Association; principal investigator, National Institute of Health supported Dietary Intervention Study in Children



Vice president of nursing: Diane Michel

Education: bachelor's degree in nursing, Southeastern Louisiana University; master's degree in nursing,

Louisiana State University,

Previous experience: director of nursing operations, Children's Hospital; staff nurse, Touro Infirmary; assistant vice president of nursing, Touro Infirmary; past president, New Orleans Chapter of the Association of Practitioners in

Infection Control; president-elect, New Orleans Area Organization of Nurse Executives

East Jefferson General Hospital

4200 Houma Blvd.
Metairie 70006



CEO: Dr. Mark Peters

Education: bachelor's degree in chemistry, Valparaiso University; doctor of medicine, Ohio State University; certified physician executive

Previous experience: chief medical officer, East Jefferson General Hospital; chief medical officer and vice president of medical services, Upper Valley Medical Center; CEO and medical director, Upper Valley Professional Corp.; medical director, Tippecanoe Family Physicians



Medical director:

Dr. Raymond DeCorte

Education: bachelor's degree in biology, University of New Orleans, doctor of medicine, Louisiana State

University School of Medicine; residency in General Surgery at University of South Alabama Medical Center; board certified general surgeon

Previous experience: chief of staff, chairman of general surgery department and member of medical executive committee, East Jefferson General Hospital



Executive Vice President/Chief Operating Officer: Judy Brown

Education: bachelor's degree in accounting, University of Texas, Tyler;

master's degree in health care administration, Trinity University; board certified Public Accountant.

Previous experience: senior vice president and chief financial officer, East Jefferson General Hospital; regional chief financial officer, Provena Health; senior vice president and chief operating officer, Good Shepherd Health System; senior vice president and chief financial officer, Good Shepherd Health System

Fairway Medical Center

67252 Industry Lane
Covington 70433

CEO: W. Benjamin Patterson

Education: bachelor's degree in physiology, Auburn University

Previous experience: more than 17 years of executive health care experience, including vice president at Nueterra Healthcare Group and an independent health care consultant and administrator with HealthSouth Corp.

Chief financial officer: Jack Sullivan

Education: bachelor's degree in accounting, University of New Orleans

Previous experience: vice president of finance at East Jefferson General Hospital; adjunct professor of accounting, UNO

Chief nursing officer: Karen Haile

Education: bachelor's degree in nursing, Louisiana State University

Previous experience: director of nursing, Fairway Medical Center; operating room certification for 20 years; registered nurse for 28 years

Lakeview Regional Medical Center

95 Judge Tanner Blvd.
Covington 70433



Interim CEO: Stephen Robinson

Education: bachelor's degree in biology, Tulane University; master's degree in health care administration, Tulane School of

Public Health and Tropical Medicine

Previous experience: chief operating officer, Lakeview Regional Medical Center; vice president of operations and administrator, Tulane-Lakeside Hospital; assistant vice president of operations, Tulane Medical Center



Medical director: George Barnes

Education: bachelor's degree, Tulane University; doctor of medicine, Tulane University School of Medicine; residency,

Charity Hospital; residency, University of Texas Southwestern Medical School; fellowships, Dallas Children's Hospital and Baylor Medical Center

Previous experience: assistant clinical director for the department of surgery, Tulane University Hospital; director of cardiovascular surgery, Slidell Memorial Hospital



Chief nursing officer:

Bonnie Pratt

Education: nursing diploma, Charity Hospital School of Nursing; bachelor's and master's degrees in business administration, New Mexico

State University

Previous experience: chief nursing officer, River Region Health System; chief nursing officer, Heartland Regional Medical Center; chief nursing officer, Scenic Mountain Medical Center, Mimbres Memorial Hospital

Louisiana Medical Center and Heart Hospital

64030 Louisiana Highway
Lacombe 70445



President and CEO:

Steve Blades

Education: bachelor's degree in government, Florida State University; master's degree in public administration, University

of Georgia.

Previous experience: senior vice president of physician services and compliance, Cardiovascular Care Group; executive vice president and chief operating officer, Cardiovascular Care Affiliates. United States DHS, Health Care Financing Administration and the Office of Inspector General. Administrator of a large academic family medicine program in North Carolina and CEO of four large cardiology practices in Tennessee, Texas and Washington.



Medical director:

Dr. Vasanth Bethala

Education: doctor of medicine, Osmania Medical College, India; surgery

internship, Penn Presbyterian Medical Center; internal medicine residency, Penn Presbyterian Medical Center; fellowship in adult cardiovascular disease, Philadelphia Heart Institute; fellowship in adult cardiovascular disease, University of New Mexico

Vice president of clinical services:

Glenda Dobson

Education: bachelor's degree in nursing,



University of Southern Mississippi

Previous experience:

director of operations and business development, St. Tammany Parish Hospital

Louisiana State University Interim Hospital

2021 Perdido St.
New Orleans 70112



Interim CEO and medical director:

Dr. Juzar Ali

Education: undergraduate degree, D.J. Government Science College in Karachi, Pakistan; medical degree

and graduate training, Dow Medical College in Karachi, Pakistan; post graduate training and fellowship, Tulane University Health Sciences Center affiliated programs and Charity Hospital

Previous experience: professor of medicine, pulmonology critical care Louisiana State University Health Sciences Center; faculty, LSU School of Nursing; faculty, Tulane University Health Science Center; staff consultant, Veterans Affairs Hospital; assistant professor, Tulane University Department of Medicine; clinical instructor, assistant professor, associate professor and professor of clinical medicine, pulmonary, medicine, Louisiana State University Medical Center



Associate hospital administrator:

Martha Smith

Education: bachelor's degree in nursing, William Carey College; master's degree in nursing; Louisiana State University

Previous experience: director of statewide nursing and clinical standardization, LSU Health Care Services Division; associate nursing administrator, Interim LSU Public Hospital

North Oaks Health System

P.O. Box 2668
Hammond 70404



President/CEO:

James Cathey Jr.

Education: bachelor's degree in accounting and master's degree in business administration with manage-

ment emphasis, Louisiana Tech University
Previous experience: associate administrator and financial manager, Winn Parish Medical Center; administrator, Riverside Medical Center; administrator, Many Hospital; executive director, Natchez Community Hospital



Senior vice president and chief medical officer:

Dr. Robert Peltier

Education: doctor of medicine, Louisiana State University School of Medicine in Shreveport;

internship and residency, Earl K. Long Memorial Hospital; certified by the American Board of Internal Medicine
Previous experience: retired from internal medicine partnership, North Shore Internal Medicine Associates in Hammond; member, North Oaks Medical Staff; chief of staff, North Oaks Medical Center



Executive vice president and chief operating officer:

Michele Kidd Sutton

Education: bachelor's degree in marketing and master's degree in business administration,

Southeastern Louisiana University; fellow, American College of Healthcare Executives
Previous experience: operations officer, North Oaks Health System

Northshore Specialty Hospital

20050 Crestwood Blvd.
Covington 70433



CEO: Stephanie Morvant

Education: bachelor's degree in nursing, Louisiana State University

Previous experience: facility administrator and clinical services specialist, DaVita,

31 years of clinical nursing, 16 spent in supervisory roles



Chief medical officer:

Dr. John Simon

Education: bachelor's degree in biochemistry, Columbia College; doctor of medicine, Tulane University School of Medicine

Previous experience: founder, Northlake Nephrology Institute

Chief nursing officer: Jennifer Lindell



Education: associate's degree in nursing, Pearl River Community College
Previous experience: seven years of clinical nursing; four years of nursing administration

Ochsner Baptist Medical Center

2700 Napoleon Ave.
 New Orleans 70115



CEO: Dawn Anuszkiewicz
Education: bachelor's degree in psychology, Rutgers University; master's degree in health services administration, George Washington University

School of Business Management

Previous experience: chief operating officer, senior administrator, administrator of academic services, director of graduate medical education, St. Louis University Hospital; director of medical education, MedStar Health, Inc., Baltimore



Vice president of operations: Ava Jo Collins
Education: bachelor's degree in medical technology, Northeast Louisiana University; master's degree in health care administration, Tulane University

Previous experience: vice president of cancer services and assistant vice president of system strategy operations, Ochsner Medical Center



Chief nursing officer: Donna Martin
Education: nursing degree, Charity Hospital School of Nursing; pursuing master's degree in nursing, Loyola University

Previous experience: post anesthesia care unit nurse, private duty services supervisor, surgical intensive care unit nurse, ambulatory care unit, nurse manager of post anesthesia care unit, ambulatory care unit and endoscopy unit, Memorial Medical Center; director of nursing, Ochsner Baptist Medical Center

Ochsner Health System

1514 Jefferson Highway
 New Orleans 70121

President and CEO: Warner Thomas



Education: bachelor's degree in accounting and computer information systems, New Hampshire College; master's degree in business administration, Boston University

Graduate School of Management; certified public accountant; fellow, The American College of Healthcare Executives

Previous experience: president and CEO, Foundation Medical Partners Inc.; vice president of managed care and network development and interim chief financial officer, Southern New Hampshire Medical Center; health care auditor and consultant, Ernst and Young



Executive vice president and chief operating officer: Michael Hulefeld

Education: bachelor's degree, Xavier University; master's degree in health services administration, University of Michigan

Previous experience: chief operating officer, vice president of satellite and ancillary services, director of the New Orleans satellite clinics, manager of musculoskeletal services and administrative fellow, Ochsner Medical Center



Executive vice president and chief medical officer: Dr. Joseph Bisordi

Education: bachelor's degree, Manhattan College; doctor of medicine, Georgetown University

School of Medicine; residency in internal medicine, Geisinger Medical Center; nephrology fellowship at Albert Einstein College of Medicine.

Previous experience: associate chief medical officer and chief medical officer, Geisinger Health System

Ochsner Medical Center — New Orleans

1514 Jefferson Highway
 New Orleans 70121



CEO: Robert Wolterman
Education: bachelor's degree in science, University of Cincinnati; master's degree in business and health care administration, Xavier University

Previous experience: CEO, Ochsner

New Orleans Community Hospitals; vice president of operations and CEO, Ochsner Baptist Medical Center; vice president of clinical operations, Ochsner Medical Center; director of New Orleans satellite operations; manager of business development and director of operations, Browne-McHardy Clinic



Chief of staff/medical director: Dr. Richard Guthrie Jr.

Education: bachelor's degree, University of New Orleans; doctor of medicine, Louisiana State

University School of Medicine; internal medicine residency and chief residency, Ochsner Health System

Previous experience: chairman of general internal medicine department and internal medicine staff, Ochsner Medical Center



Chief nursing officer: Trudi Stafford

Education: bachelor's degree in nursing, Northeast Louisiana University, master's degree in health care administration and doctor of philosophy in nursing, Texas Woman's University

Previous experience: vice president and chief nursing officer, Baylor All Saints Medical Center at Fort Worth; chief nursing officer and vice president of patient care services, University of Pittsburgh Medical Center Passavant; chief patient care officer, director of system clinical education, Memorial Hermann Southeast Hospital

Ochsner Medical Center — North Shore

100 Medical Center Drive
 Slidell 70461



CEO: Polly Davenport
Education: bachelor's degree in nursing, University of Texas Health Science Center; master's degree, Our Lady of the Lake University

Previous experience: CEO, Val Verde Regional Medical Center; chief nurse executive and vice president of quality, Methodist Health System/HCA

Vice president of medical affairs: Dr. James Newcomb

Education: bachelor's degree in pre-med, Northeast Louisiana University; doctor of medicine, Louisiana State University School



of Medicine; residency in family practice, Earl K. Long Hospital

Previous experience: president of medical staff, board of commissioners member, chairman of various committees, chairman of the Department of Medicine and medical staff executive committee member, Slidell Memorial Hospital



Chief nursing officer:

Cheryl Woods

Education: bachelor's degree in nursing, University of Phoenix; master's degree in nursing, Southeastern Louisiana University

Previous experience: director of performance improvement, Ochsner Medical Center-New Orleans; director of nursing services, Slidell Memorial Hospital; vice president of clinical services, Gulf States Health Services

Ochsner Medical Center — Kenner

180 W. Esplanade Ave.
Kenner 70065



CEO: Paolo Zambito

Education: graduate, Charity Hospital School of Nursing; bachelor's degree in health arts; master's degree in health services administration, University of St. Francis

Previous experience: chief operating officer, chief nursing officer and critical care director, Kenner Regional Medical Center; manager of surgical intensive care, Charity Hospital



Vice president of nursing:

Sylvia Hartmann

Education: bachelor's and master's degrees in nursing, Louisiana State University Medical Center at New Orleans

Previous experience: vice president of nursing and clinical services, Ochsner Medical Center-New Orleans; director of special projects, nursing practice, education and research, and director of nursing special projects, Ochsner Clinic Foundation; unit director of preop clearance center, anesthesiology coordinator, Ochsner Clinic and Hospital; anesthesiology clinical coordinator/supplemental staff nurse PACU, Ochsner Clinic and Hospital

Ochsner Medical Center — West Bank

2500 Belle Chase Highway
Gretna 70053



CEO: Travis Capers

Education: bachelor's degree in business administration and master's degree in health administration, University of South Carolina.

Previous experience: chief operating officer, HCA-Southern Hills Medical Center; director of surgical services, University of Illinois at Chicago Medical Center; director of planning and development, Eau Claire Cooperative Health Center.



Vice president of medical affairs: Dr. Michael Boucree

Education: bachelor's degree in chemistry/pre-med, Xavier University; doctor of medicine, Tulane University; residency in

internal medicine, DC General Hospital
Previous experience: vice president for outcomes management/chief quality-patient safety officer, vice president for medical affairs and chief physician adviser for utilization and case management, Hurley Medical Center; vice president and medical director for medical management, Hurley PHO; medical director, Heartland Nursing Home; medical director for the Hurley Medical Group (Practice); internist, Northwest Medical Clinic, Flint, Mich.



Vice president of nursing:

Melissa Adams

Education: nursing degree, Charity School of Nursing; bachelor's degree in health arts and master's degree in health care administration, University of St. Francis.

Previous experience: interim chief nursing officer and director of surgical services, Ochsner Medical Center-West Bank; operating room manager, South Jefferson General Hospital

River Parishes Hospital

500 Rue de Santé
LaPlace, LA 70068

CEO: Robert Marshall

Education: bachelor's degree in business administration, Northern Arizona University; master's degree in health care administration, University of Oklahoma



Health Sciences Center

Previous experience: more than 20 years of health care experience; CEO, Valley View Regional Hospital; chief operating officer, Baxter Regional Medical Center; chief administrative officer; University of Texas Health Sciences Center



Chief of medical staff:

Dr. Andrew St. Martin

Education: doctor of medicine, Louisiana State University; residency in family practice, University Medical Center in Lafayette

Previous experience: member of the River Parishes Hospital medical staff for nearly 11 years



Chief nursing officer:

Vanessa Peters

Education: bachelor's degree in nursing, Alcorn State University; master's degree in health care administration, Mississippi College

Previous experience: more than 28 years of nursing experience of which 18 are in nursing management, including nurse management positions in West Virginia, New Jersey and Kentucky

St. Tammany Parish Hospital

1202 S. Tyler St.
Covington 70433



CEO: Patti Ellish

Education: nursing degree, Charity Hospital School of Nursing; bachelor's degree, College of St. Francis; master's degree in health administration,

Tulane University; fellow, American College of Healthcare Executives

Previous experience: chief operating officer, Memorial Health System of East Texas; director of nursing, West Jefferson Medical Center



Chief medical officer:

Dr. Robert Capitelli

Education: bachelor's degree in general science, University of New Orleans; doctor of medicine in otolaryngology, Louisiana State University School of Medicine

State University School of Medicine

Previous experience: 23 years of private practice in otolaryngology and head and neck surgery



Director of nursing:

Kerry Milton

Education: bachelor's degree in nursing, Louisiana State University; master's degree in health care administration, University of St. Francis

Previous experience: 32 years in nursing including surgical nursing, house supervision, director of nursing and chief nursing officer at St. Tammany Parish Hospital

Slidell Memorial Hospital and Medical Center

1001 Gause Blvd.
Slidell 70458



Acting CEO and chief financial officer: Bill Davis

Education: bachelor's degree in accounting, University of Southern Mississippi; master's degree in business administration,

University of New Orleans

Previous experience: director of network development and provider relations, SMA Health Plan Inc.; controller, JoEllen Smith Medical Center; chief financial officer, Physician Network Corp. of Louisiana and The Rehabilitation Institute of New Orleans



Chief nursing officer:

Carol McCullough

Education: bachelor's and master's degrees in nursing, University of South Carolina

Previous experience: chief nursing officer, Central

Mississippi Medical Center; chief nursing officer for more than 20 years, Methodist Hospital; U.S. Navy Nurse Corp; director of nursing, Charleston County Hospital



Chief operating officer:

Bruce Clement

Education: bachelor's degree in pharmacy, Northeast Louisiana University; master's degree in management, Florida

Institute of Technology; fellow, American College of Health Care Executives

Previous experience: director, Owen Healthcare; 21 years of hospital administrative experience; pharmacy director, Slidell Memorial Hospital

Terrebonne General Medical Center

8166 Main St.
Houma 70360



CEO: Phyllis Peoples

Education: bachelor's degree in nursing, University of Southwestern Louisiana; master's degree in nursing, Valdosta State University

Previous experience: chief operating officer, senior vice president of clinical services, division director of nursing and associate director of nursing, Terrebonne General Medical Center; clinical educator of patient care specialist, South Georgia Medical Center; director of nursing, Eldercare of Valdosta



Chief of staff:

Dr. Robert Gamble

Education: bachelor's degree, Emory University; doctor of medicine, Universidad Nordestana, internship and residency,

Jamaica Hospital; board certified in medical oncology and hematology

Previous experience: cancer committee chairman, utilization review committee chairman, pharmacy and therapeutics committee, ethics committee, medicine committee, department of medicine chairman, executive committee and institutional review board committee chairman, Terrebonne General Medical Center; president, Louisiana Oncology Society



Chief operating officer:

Diane Yeates

Education: bachelor's degree in accounting, Southeastern Louisiana University; master's degree in business administration,

Nicholls State University; certified public accountant; certified health care financial professional and fellow in Healthcare Financial Management Association, Fellow in American College of Healthcare Executives

Previous experience: chief financial officer, director of budget and reimbursement, and director of patient financial services, Terrebonne General Medical Center

Touro Infirmary

1401 Foucher St.
New Orleans 70115-3515

President and CEO:

Jim Montgomery

Education: bachelor's degree in zoology,



Louisiana Tech University; master's degree in hospital administration, University of Alabama at Birmingham

Previous experience: CEO, Corpus Christi Medical Center; CEO, Tulane University Hospital and Clinic; president and CEO, Central Louisiana Healthcare Partnership; president and CEO, Rapides Regional Medical Center



Chief operating officer: Sue Pitoscia

Education: nursing diploma, Helene Fuld School of Nursing; bachelor's degree in nursing, LaSalle University; master's degree

in nursing, Villanova University
Previous experience: chief nursing officer, Touro Infirmary; vice president of patient care services, Virtua Health and Lourdes Health System in New Jersey; health care consultant focusing on operational redesign, patient care delivery models and regulatory compliance



Chief nursing officer and vice president of patient care services: Penny Menge

Education: AND, Louisiana State University Medical Center; bachelor's degree in nursing, Loyola University;

master's degree in nursing-executive administration, University of South Alabama
Previous experience: department of medicine administrator, Baylor College of Medicine in Houston; CEO, Houston Hospital for Specialized Surgery; vice president of operations, National Surgical Hospitals in Chicago; interim CEO and director of operations for multiple ambulatory surgery centers and orthopedic hospitals in Texas

Tulane Medical Center

1415 Tulane Ave.
New Orleans 70118



CEO: Dr. Robert Lynch

Education: doctor of medicine and residency in internal medicine, University of Texas Southwestern Medical Center in Dallas

Previous experience: associate dean for Veterans Affairs and assistant professor of medicine, University of Texas, Southwestern Medical Center; associate dean for VA affairs and professor of medi-

cine, University of Mississippi Medical Center; director South Central VA Health Care Network



Chief medical officer:

Dr. John Pigott
Education: doctor of medicine, University of Tennessee Health Sciences Center; surgical residency, University of Alabama at Birmingham; residency in thoracic surgery, University of Pennsylvania
Specialties: cardiothoracic surgery



Chief nursing officer:

Danita Sullivan
Education: associate's degree in nursing, Louisiana State University Health Sciences; bachelor's degree in nursing, Loyola University; master's degree in business administration, University of New Orleans
Previous experience: vice president of patient care service, Tulane Medical Center; director of adult services, Tulane Medical Center;

manager, Northwestern Memorial Hospital in Chicago; more than 25 years of health care experience in nursing and respiratory therapy

West Jefferson Medical Center

1101 Medical Center Blvd.
 Marrero 70072



CEO: Nancy Cassagne

Education: bachelor's degree in business administration, Nicholls State University; board certified, American College of Healthcare Executives

Previous experience: chief financial officer, West Jefferson Medical Center; chief administrative assistant and finance director, Jefferson Parish; senior vice president of finance, YMCA of Greater New Orleans; corporate accounting, Entergy Services Inc.; auditor, Bourgeois Bennett CPAs

Chief of staff:

Dr. Charles Thomas
Education: bachelor's degree in history,



Birmingham Southern College, doctor of medicine, Louisiana State University School of Medicine

Previous experience: department of medicine chairman and professional performance improvement committee chairman, West Jefferson Medical Center

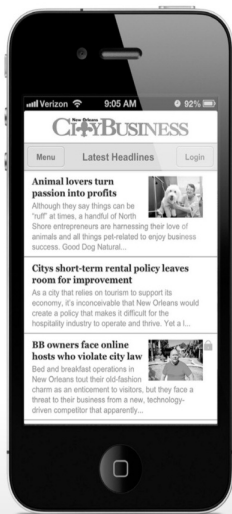


Chief nursing officer:

Adonna Lowe
Education: nursing diploma, Wesley School of Nursing; bachelor's degree in psychology, Kansas Newman University; master's degree in political science and public administration, Wichita State University

Previous experience: chief nursing officer for more than 25 years at JPS Health Network, Bloomington Hospital and Healthcare System, Hillcrest Medical Center, St. Joseph Healthcare System, Baptist Regional Health Center and Baylor Health Care System

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MENTAL HEALTH FACILITIES

Northlake Behavioral Health System

23515 U.S. Highway 190
Mandeville 70470



CEO: Richard Kramer
Education: bachelor's degree in psychology and master's degree in business administration with a concentration in health care management,

University of New Orleans

Previous experience: CEO and chief operating officer, New Orleans Adolescent Hospital; chief operating officer and director of human resources, Southeast Louisiana Hospital; CEO, Northlake Behavioral Health System



Clinical director:

Dr. Girishkumar Shah

Education: doctor of medicine, Bombay University, India; residency in anesthesiology, Bombay University, India; residency in psychiatry, Tulane Medical Center; board certified, American Board of Psychiatry and Neurology

Previous experience: 23 years of inpatient and outpatient psychiatry practice, including 10 years of after-hours emergency psychiatry consultation; clinical director of the adult unit and medical/clinical director, Southeast Louisiana Hospital; medical director of Northlake Behavioral Health System

Previous experience: 23 years of inpatient and outpatient psychiatry practice, including 10 years of after-hours emergency psychiatry consultation; clinical director of the adult unit and medical/clinical director, Southeast Louisiana Hospital; medical director of Northlake Behavioral Health System



Director of nursing:

Georgia Johnson

Education: bachelor's degree in nursing, Southeastern Louisiana University; master's degree in nursing, University of Southern Mississippi; certified in nursing administration, advanced level and certified professional in health care quality

Previous experience: 39 years of mental health nursing in public and private sector; staff nurse, instructor, utilization review, performance improvement, program manager, assistant director of nursing and director of nursing

Previous experience: 39 years of mental health nursing in public and private sector; staff nurse, instructor, utilization review, performance improvement, program manager, assistant director of nursing and director of nursing

Odyssey House Louisiana Inc.

1125 N. Tonti St.
New Orleans 70119

CEO: Edward Carlson

Education: bachelor's and master's degrees,



John F. Kennedy University

Previous experience: statewide initiative for substance abuse and adolescents, Charles and Helen Schwab Foundation in San Francisco; 19 years' substance abuse treatment



Medical clinic program director:

Leigh Ann de Monredon

Education: bachelor's degree, University of Puerto Rico, Mayaguez; master's degree, The Catholic University of America

Previous experience: Tulane University Hospital and Clinics; The Spanish Catholic Center; specialized in primary care within high-risk populations

River Oaks Psychiatric Hospital

1525 River Oaks Road
Harahan 70123



CEO: Evelyn Nolting

Education: bachelor's degree in nursing, Louisiana State University Medical Center; master's degree in health care administration, Tulane University School of Public Health and Tropical Medicine

Previous experience: director of administrative services, DePaul/Tulane Behavioral Health Center; director of nursing at River Oaks Psychiatric Hospital



Chief of staff:

Dr. Lincoln Denton Paine

Education: bachelor's degree, Haverford College; doctor of medicine, Tulane University School of Medicine; psychiatric residency and fellowship, Tulane University Medical Center; rotating internship, Charity Hospital

Specialties: child psychiatry

Director of nursing: Michelle Wells

Education: bachelor's degree in nursing, Louisiana State University Health Sciences Center; master's degree in health care management, University of New Orleans

Previous experience: compliance officer/regional manager, Louisiana State Board of Nursing; disease and case management manager, The Oath Health Plan

of Louisiana; case management/psychiatric assessment team/nursing director, CPC Coliseum and East Lake Hospitals

Seaside Health System

4201 Woodland Drive
New Orleans 70131



CEO: Mary Matamoros

Education: registered nurse, University of San Diego; bachelor's degree in psychology, University of Chaminade; master's degree in business administration, University of Phoenix

Previous experience: administrator, Beacon Behavioral Hospital and West Jefferson Medical Center; CEO, River Oaks Hospital, Gulf States Health Services, Physicians Hospital of New Orleans and LaPlace Adolescent Psychiatric Hospital; program director of behavioral medical and surgical unit, St. Jude Medical Center; house supervisor charge RN, Charity Hospital; more than 25 years of progressive leadership in diverse health care disciplines, including psychiatric, behavioral health, correctional, forensic and emergency treatment



Medical director and chief of medical staff:

Dr. M. Kaleem Arshad

Education: pre-medical, Government National College, Karachi, Pakistan; Dow Medical College, Karachi Pakistan; internship in internal medicine, Tulane University Medical Center; residency in psychiatric, Texas Tech University Health Sciences Center; diplomat, American Board of Psychiatry and Neurology; board certified in adult, geriatric, addiction and forensic psychiatry; assistant clinical professor, LSU of Medicine

Previous experience: medical director, Methodist Psychiatric Pavilion, Methodist Behavioral Resources; medical director, Lindy Boggs Medical Center Psychiatry; medical director, Kindred Hospital of New Orleans Geriatric Psychiatry; medical director, Genesis Specialty Hospital Senior Behavioral Center; medical director, Lakeland Hospital Geriatric Psychiatry Program; medical director Metairie Center for Psychotherapy; regional medical director, Mental Health Network; admission

Previous experience: medical director, Methodist Psychiatric Pavilion, Methodist Behavioral Resources; medical director, Lindy Boggs Medical Center Psychiatry; medical director, Kindred Hospital of New Orleans Geriatric Psychiatry; medical director, Genesis Specialty Hospital Senior Behavioral Center; medical director, Lakeland Hospital Geriatric Psychiatry Program; medical director Metairie Center for Psychotherapy; regional medical director, Mental Health Network; admission

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MENTAL HEALTH FACILITIES

program director, East Louisiana State Hospital; executive vice president and corporate medical director, Evergreen Healthcare Management

Director of nursing: Shennon Lambeth

Education: associate degree in nursing, Jefferson Davis College, Ala.

Previous experience: 25-plus years in psychiatric and medical surgery nursing

Townsend

3600 Prytania St., Suite 72
 New Orleans 70115



CEO: Michael Handley

Education: attended Loyola University

Previous experience: CEO, Nexstep; executive vice president in charge of global product operations,

Viewlocity; vice president of research and development, Metasys



Chief operating officer: Dr. Kevin Jordan

Education: bachelor's degree in preprofessional studies and

government/international relations, University of Notre

Dame; doctor of medicine, Louisiana State University School of Medicine

Previous experience: senior vice president and chief medical officer, Touro Infirmary; commander of the 5445th Medical Services Squadron, 59th Medical Wing, Lackland Air Force Base



Chief medical officer: Dr. Howard Wetsman

Education: bachelor's degree in biology, Tulane University;

doctor of medicine, Louisiana State University School of Medicine

Previous experience: private practice

Acute care hospitals

ranked by the number of licensed beds

Company Address	Phone Fax Email Website	Licensed beds Staffed beds	Owner Profit or not- for-profit Year established	Administrator Title	Physicians with admitting privileges Full-time RNs/ LPNs	Full-time employees Specialists
Ochsner Health System 1514 Jefferson Highway New Orleans 70121	842-3000 WND WND www.ochsner.org	548 505	Ochsner Health System not-for-profit 1954	Robert Woltermann CEO	941 1,026/116	2,239 739
Interim LSU Public Hospital 2021 Perdido St. New Orleans 70112	903-3000 903-4982 N/A www.mclno.org	428 185	Louisiana State University Health System State Public Hospital 1736	Juzar Ali interim CEO/ administrator	6 734/7	1,858 26
West Jefferson Medical Center 1101 Medical Center Blvd. Marrero 70072	347-5511 349-6299 N/A www.wjmc.org	427 230	Jefferson Parish Hospital District 1 not-for-profit 1956	Nancy R. Cassagne CEO	386 524/60	1,783 405
East Jefferson General Hospital 4200 Houma Blvd. Metairie 70006	454-4000 454-4144 N/A www.ejgh.org	420 420	community owned not-for-profit 1971	Mark J. Peters president and CEO	696 592/36	2,217 583
Touro 1401 Foucher St. New Orleans 70115	897-7011 897-8106 info@touro.com www.touro.com	360 280	Louisiana Children's Medical Center not-for-profit 1852	James T. Montgomery president	544 326/9	1,260 470
North Oaks Medical Center 15790 Paul Vega MD Drive Hammond 70403	(985) 345-2700 (985) 230-1038 nohs@northoaks.org www.northoaks.org	330 250	Hospital Service District #1 of Tangipahoa Parish not-for-profit 1960	Michele Kidd Sutton, FACHE executive vice president/chief operating officer	206 333/26	1,368 177
Terrebonne General Medical Center 8166 Main St. Houma 70360	(985) 873-4141 (985) 850-6116 marketing@tgm.com www.tgm.com	321 190	Terrebonne Parish Board of Commissioners not-for-profit 1954	Phyllis Peoples president and CEO	158 256/21	1,146 95
Children's Hospital 200 Henry Clay Ave. New Orleans 70118	899-9511 info@chnola.org www.chnola.org	247 200	Louisiana Children's Medical Center not-for-profit 1955	Steve Worley president and CEO	346 348/28	1,515 364
Tulane Medical Center-Downtown Campus 1415 Tulane Ave., HC 25 New Orleans 70112	988-5800 988-5301 contactus@hcahealthcare.com tulanehealthcare.com	235 235	Hospital Corp. of America/Tulane University profit 1976	Robert Lynch CEO	630 620/18	1,550 630
St. Tammany Parish Hospital 1202 S. Tyler St. Covington 70433	898-4000 898-4394 commdept@stph.org www.stph.org	222 222	St. Tammany Parish Hospital Service District 1 not-for-profit 1954	Patti M. Elish president and CEO	336 423/62	1,322 287
Slidell Memorial Hospital 1001 Gause Blvd. Slidell 70458	(985) 643-2200 marketing@smhplus.org www.slidellmemorial.org	182 139	St. Tammany Parish Hospital Service District 2 not-for-profit 1959	Bill Davis CEO	239 192/10	818 434
Ochsner Medical Center-West Bank Campus 2500 Belle Chasse Highway Gretna 70056	392-3131 WND WND www.ochsner.org	181 125	Ochsner Health System not-for-profit 2006	Travis Capers CEO	485 264/44	650 390
Lakeview Regional Medical Center 95 Judge Tanner Blvd. Covington 70433	(985) 867-4049 (985) 867-4051 kim.melvin@hcahealthcare.com www.lakeviewregional.com	172 172	Hospital Corporation of America profit 1977	Jason E. Cobb CEO	259 202/14	803 367

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Acute care hospitals

ranked by the number of licensed beds

Company Address	Phone Fax Email Website	Licensed beds Staffed beds	Owner Profit or not- for-profit Year established	Administrator Title	Physicians with admitting privileges Full-time RNs/ LPNs	Full-time employees Specialists
Ochsner Medical Center-North Shore 100 Medical Center Drive Slidell 70461	649-7070 646-5133 N/A www.ochsner.org	165 165	Ochsner Health System not-for-profit 1985	Polly Davenport CEO	297 262/21	622 312
Louisiana Heart Hospital 64030 Louisiana Highway 434 Lacombe 70445	(985) 690-7500 (985) 690-7530 lynne.black@louisianaheart.com www.louisianaheart.com	136 55	Cardiovascular Care Group profit 2003	Steve Blades CEO	192 78/0	274 168
Ochsner Medical Center-Kenner 200 W. Esplanade Ave. Kenner 70065	712-2800 712-8892 nstgermain@ochsner.org ochsner.org/kenner	125 125	Ochsner Health System not-for-profit 2006	Paolo Zambito CEO	359 226/26	573 373
Tulane-Lakeside Hospital 4700 I-10 Service Road Metairie 70001	988-5800 780-1684 contactus@hcahealthcare.com tulane-lakeside.com	119 119	Hospital Corp. of America/Tulane University profit 1964	Robert Lynch CEO	630 160/10	350 630
Ochsner Baptist Medical Center 2700 Napoleon Ave. New Orleans 70115	899-9311 WND WND ochsner.org	83 55	Ochsner Health System not-for-profit 1926	Dawn Anuszkiewicz CEO	334 121/21	368 394
River Parishes Hospital 500 Rue de Sante LaPlace 70068	(985) 652-7000 (985) 652-5161 tammy.waltz@lpnt.net www.riverparisheshospital.com	80 80	LifePoint Hospitals Inc. profit 1982	Robert L. Marshall CEO	41 75/13	319 65
St. Charles Parish Hospital 1057 Paul Maillard Road Luling 70070	(985) 785-6242 (985) 785-3686 Qlandry@stch.net www.stch.net	59 59	St. Charles Hospital Service District 1 not-for-profit 1959	Federico Martinez CEO	40 120/83	397 23
Northshore Specialty Hospital 20050 Crestwood Blvd. Covington 70433	(985) 875-7525 (985) 875-7336 sbroussard@covltac.com www.postacutemedical.com	58 46	investor owned profit 2010	Stephanie W. Morvant CEO	12 24/22	111 53
Regency Hospital of Covington 195 Highland Park Entrance Covington 70433	867-3977 867-3938 N/A www.regencyhospital.com	38 38	Select Medical profit 2004	Kiley Cedotal CEO	11 30/0	100 59
Fairway Medical Surgical Hospital 67252 Industry Lane Covington 70433	(985) 809-9888 (985) 801-3099 marketing@fairwaymedical.com www.fairwaymedical.com	21 21	physician owned profit 2000	W. Benjamin Patterson CEO	145 35/0	100 0
AMG Specialty Hospital - Slidell 1440 Lindberg Drive Slidell 70458	(985) 326-0440 (985) 326-0558 rdaughdrill@amgihm.com www.amgihm.com	20 20	Acadiana Management Group profit 2005	Richard Daughdrill administrator	3 14/13	66 3
Cypress Pointe Hospital East 989 Robert Blvd. Slidell 70458	(985) 690-8200 (985) 690-8201 N/A N/A	10 10	LLC profit 2003	Sarah Garvin administrator	89 13/4	41 80
Northlake Behavioral Health System 23515 Highway 190 Mandeville 70448	(985) 626-6300 (985) 626-6559 rhondaz@meridianbhealth.com www.meridianbhealth.com	N/A N/A	Meridian Behavioral Health Systems profit 2013	Richard J. Kramer CEO	N/A N/A/N/A	N/A N/A

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Mental health care facilities

ranked by the number of licensed psychiatric beds

Name Address	Licensed psychiatric beds	Psychiatrists Full-time employees	Affiliated clinics	Areas of specialization	Contact Phone Year established locally
River Oaks Hospital 1525 River Oaks Road W. New Orleans 70123	126	12 200	Hospital Partial Program	trauma recovery, eating disorders, substance abuse, general adult, child and adolescent psychiatry	admissions department 734-1740 1970
LSU Behavioral Health Services/ DePaul 1035 Calhoun St. New Orleans 70118	38	6 80	N/A	psychiatry	Andrea C. Adams 894-3557 2007
Children's Hospital Behavioral Health Unit 935 Calhoun St. New Orleans 70118	34	4 46	NA	children 8-12, adolescents 13-17	Josh Sumrall 896-7200 2008
East Jefferson General Hospital 4200 Houma Blvd. Metairie 70006	34	8 2,217	N/A	acute psychiatric and chronic mental illness, depression, anxiety	Stephen Menendez 454-4000 1971
Community Care Hospital 1421 Gen. Taylor St. New Orleans 70115	32	7 68	Counseling Center, New Orleans	adult and geriatric IP and OP behavioral health services for acute and chronic mental illness	Leah Smith-Wilborn 899-2500 1994
Beacon Hospital of New Orleans 14500 Hayne Blvd. New Orleans 70128	24	3 16	2	geriatric psychiatry	Rob Miggins, LCSW 450-1950 2011
Seaside Behavioral Center 4201 Woodland Drive New Orleans 70131	24	2 33	6	acute geriatric and adult psychiatric services	Sherry Campbell 393-4223 2010
Oceans Behavioral Hospital of Greater New Orleans 716 Village Road Kenner 70065	18	2 75	Oceans Behavioral Hospital-IOP	geriatric psychiatry	Deborah Spiers 464-8895 2008
Lakeview Regional Medical Center Senior Behavioral Health Unit 195 Highland Park Place Covington 70433	16	2 26	N/A	geriatric psychiatry	Tessie Rafferty (985) 867-3930 2002
Oceans Behavioral Hospital-West Bank campus 3201 Wall Blvd. Gretna 70056	12	2 75	Oceans Behavioral Hospital-IOP	geriatric psychiatry	Deborah Spiers 207-4905 2009
Ochsner Acute Psychiatry Unit 1514 Jefferson Highway New Orleans 70121	12	13 40	Ochsner Medical Center	adult acute psychiatry, geriatric psychiatry, detox, partial hospitalization programs for addictive behavior and behavioral medicine units	Yvette Bertaut 736-4939 1960
Odyssey House Louisiana Inc. 1125 N. Tonti St. New Orleans 70119	0	8 98	Odyssey House Community Medical Clinic	inpatient and outpatient substance abuse treatment for adults and adolescents, primary health care, detoxification services, housing programs	Edward C. Carlson 821-9211 1973
The Guidance Center 2626 Charles Drive Chalmette 70043	0	3 58	Jefferson, Orleans and Chalmette offices	behavioral health services for acute and chronic mental illness, children 3-12, adolescents, adults and geriatric populations	access to services 278-4006 1983
Townsend - Covington 19411 Helenberg Road, Suite 101 Covington 70443	0	8 60	6	intensive outpatient addiction treatment	Dan Forman (985) 893-2522 2001
Townsend - Metairie 4330 Loveland St., Suite A Metairie 70006	0	8 60	6	Medically managed intensive outpatient addiction treatment. Neurocognitive and genetic testing and analysis for addiction treatment.	Dan Forman 454-5172 2001
Townsend - New Orleans Touro Medical Plaza, 3600 Prytania St., Suite 72 New Orleans 70115	0	8 60	6	Medically managed intensive outpatient addiction treatment. Neurocognitive and genetic testing and analysis for addiction treatment.	Dan Forman 897-5144 2001
Northlake Behavioral Health System 23515 U.S. Highway 190 Mandeville 70448	N/A	N/A N/A	N/A	Acute inpatient psychiatric care for adults; adolescent inpatient psychiatric care with special program for adolescents	Rhonda Zuvich (985) 626-6300 2013

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Health maintenance organizations

ranked by the number of members in the New Orleans area

Company Address	Local members	Top executive Medical director	Affiliated acute care hospitals in the New Orleans area	Physicians Nonphysician specialists	Senior plan available? Is it a Medicare plan?
Humana Health Benefit Plan of Louisiana Inc. 1 Galleria Blvd., Suite 850 Metairie 70001	95,000	Rhonda Bagby Dr. Laura Trunk	25	1,200 500	Y Y
Coventry Health Care of Louisiana Inc. 3838 N. Causeway Blvd., Suite 3350 Metairie 70002	58,500	J. Pegues Dr. K. Stephens	16	2,666 315	N N
UnitedHealthcare of Louisiana Inc. 3838 N. Causeway Blvd., Suite 2600 Metairie 70002	56,232	Glen J. Golemi, president and CEO Dr. Penny Walker, senior medical director	25	3,051 346	Y Y
Peoples Health Three Lakeway Center, 3838 N. Causeway Blvd., Suite 2200 Metairie 70002	54,000	Carol Solomon Dr. Kevin Roache	36	2,189 0	Y Y
HMO Louisiana Inc. 3501 N. Causeway Blvd., Suite 600 Metairie 70002	18,055	Mike Reitz, president and CEO Dr. David Carmouche, chief medical officer	24	946 2,175	Y Y

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Preferred provider organizations and point-of-service plans

ranked by the number of local enrollees

Company Address	Enrollees: local statewide companywide	Top executive Medical director Phone Fax	Affiliated acute care hospitals in the New Orleans area	Physicians Specialists	First year of local operation Profit or nonprofit
Blue Cross and Blue Shield of Louisiana 3501 N. Causeway Blvd., Suite 600 Metairie 70002	172,404 871,131 914,212	Mike Reitz, president and CEO Dr. David Carmouche, chief medical officer 832-5800 832-5808	26	983 2,431	1934 Nonprofit
PPOplus 400 Poydras St., Suite 2040 New Orleans 70130	70,421 144,780 354,404	Catherine Hill L.J. Turkewitz 566-9501 566-9509	43	8,531 13,252	1988 Profit
Coventry Health Care of Louisiana Inc. 3838 N. Causeway Blvd., Suite 3350 Metairie 70002	58,500 58,500 5 Million	J. Pegues Dr. K. Stephens (800) 245-8327 ext. 2105 828-6433	16	2,666 315	1986 profit
Humana Health Benefit Plan of Louisiana Inc. 1 Galleria Blvd., Suite 850 Metairie 70001	18,000 41,000 2 Million	Rhonda Bagby Dr. Laura Trunk 219-5327 376-8875	25	1,200 500	2001 Profit
UnitedHealthcare of Louisiana Inc. 3838 N. Causeway Blvd., Suite 2600 Metairie 70002	8,006 29,485 4 Million	Glen J. Golemi, president and CEO Dr. Penny Walker, senior medical director 849-1500 849-3551	25	3,051 1,771	0000 Profit

Home health agencies

listed alphabetically

Name Address	Program director/ administrator Title Telephone	Territory covered Year founded	Payments accepted	Services available
Abide Home Care Services 6960 Martin Drive New Orleans 70126	Lisa A. Crinel Wilneisha C. Harrison CEO/administrator CAO/human resource director 241-8823	New Orleans, Jefferson, St Charles, St John, Plaquemines & St. Tammany 1994	Medicare, Medicaid, Tenet, Humana, Blue Cross Blue Shield, VA, private pay	skilled nursing, physical, speech & occupational therapy, medical social worker, home health aides, wound care, medical equipment, telehealth, PTINR testing
Amedisys Home Health Care of Metairie 3501 N. Causeway Blvd., Suite 200 Metairie 70002	Oscar Maumus RN, director of operations 838-7080	50-mile radius 1982	Medicare, PVT insurance, Medicaid	registered nurses; physical therapy; occupational therapy; speech therapy; medical social workers; health care aides
AmeraCare Family Hospice and Home Health 1579 Highway 51 Ponchartroula 70454	Lenora Talley Norman Davis administrator CEO (985) 849-9100	50-mile radius 1999	Medicare, Medicaid, PHN, Coventry	home health, nursing, nurse aides, speech, physical and occupational therapy, social counseling services, patient instruction/guidance, hospice services, aides, social worker, chaplain, volunteer coordinator, bereavement coordinator
Comprehensive Nursing and Home Health Services 4747 Earhart Blvd., Suite 1 New Orleans 70125	Shani Hunter administrator 361-3003	St. Tammany, Jefferson, Orleans, St. Bernard, Tangipahoa, Washington parishes 1996	Medicare and Blue Cross	nursing, aides, speech, physical and occupational therapy, IV therapy, social counseling services, patient instruction/guidance
Comprehensive Nursing and Home Health Services, Inc. 4747 Earhart Blvd., Suite 1 New Orleans 70125	Sethany Johnson Jody C. Martin director of nursing administrator 361-3003	Orleans, Jefferson, St. Tammany, St. Bernard, Tangipahoa, Washington parishes 1993	Medicare	skilled nursing, home health aides, physical/ occupational/speech therapy, social work
Concerned Care Home Health 3761 Ridgeland Drive, Suite 307 Metairie 70002	Jody C. Martin administrator 210-1971	St. Tammany, Jefferson, Orleans, St. Bernard, Tangipahoa, Washington parishes 1973	N/A	nursing, aides, speech, physical and occupational therapy, IV therapy, social counseling services, patient instruction/guidance
Concerned Care Home Health Inc. 19550 N. 10th St. Covington 70433	Jody Martin administrator (985) 892-3947	50-mile radius, including the South Shore 1972	Medicare, Medicaid, Humana, PHN, Tricare, and other private insurance	nursing, certified nurse aides, physical therapy, occupational therapy, speech therapy, wound care, IV therapy, social services counseling, patient instruction/guidance, registered dietitian
Dependable in Home Care Inc. 702 N. Carrollton Ave. New Orleans 70119	Joni Friedmann CEO and president 486-5044	50-mile radius 1969	checks, Visa, Mastercard	specializes in the placement and referral of experienced and highly screened homecare personnel to assist families needing non-medical in home care, basic ADLs, assisted daily living skills such as bathing, dressing, meal preparation, medication reminders, transportation, pet care, plant care, basic home maintenance.
Home Instead Senior Care 4500 Clearview Parkway, Suite 200 Metairie 70006	Lisa Rabito owner 455-4911	Orleans and Jefferson parishes 2000	private pay, credit/debit card, ACH, long-term care insurance	nonmedical home care and companionship for seniors
R & R Care Solutions Inc. 1808 N. Causeway Blvd. Mandeville 70471	Tom Toups administrator (985) 624-9600	Northshore/ Southshore 2010	ach, check, visa, mastercard	sitters/companions
R&R Home Care Inc. 2121 N. Causeway Blvd., Metairie 1808 N. Causeway Blvd., Mandeville 70001/70471	Catherine Cuccia Weil owner and administrator 835-0050/ (985) 624-9600	50-mile radius from Mandeville 1990	Medicare, private insurance, self pay	nursing, physical, speech and occupational therapy, medical social workers, diabetes management, orthopedic rehab, senior outreach services including bath/housekeeping, care management, home adaptation, low vision program, bowel and bladder dysfunction program
St. Tammany Parish Hospital Home Health 725 W. 11th Ave. Covington 70433	Kathy McWhorter administrator (985) 898-4414	50-mile radius 1986	Medicare, Medicaid, private insurance, workers' comp, cash, check, credit card	home health aides, skilled nursing, nursing aides, physical therapy, occupational therapy, speech therapy, diabetic care, social counseling, patient instruction and guidance, laboratory testing, IV therapy, wound care, chaplain visits, pediatric and adult home health, nutritional guidance
The Medical Team Inc. 3525 N. Causeway Blvd., Suite 101 Metairie 70002	Christi Peters administrator and director of clinical services for Louisiana 834-4447	50-mile radius from Houma 1978	private pay, many individual private insurance, Medicare, some Medicaid	skilled nursing, physical therapy, occupational therapy, speech therapy, medical social worker, Alzheimer's program, Behavioral Health program, diabetes program, cardiac program, home health aides, personal/respite care, sitters/companions

Home health agencies

listed alphabetically

Name Address	Program director/ administrator Title Telephone	Territory covered Year founded	Payments accepted	Services available
Total Care Sitting Services P.O. Box 3910 Covington 70434	Kent Bossier administrator (985) 893-2279	St. Tammany Parish 1986	private pay only	24-hour service
Total Home Health Care 628 Fourth St. Gretna 70053	Kelli Vedros administrator 340-8888	50-mile radius 1992	Humana, Medicare	full services
Touro at Home 1401 Foucher St. New Orleans 70115	Jeffrey Engel RN 897-8576	greater New Orleans 1987	call agency	skilled nursing, home care aide, physical therapy, occupational therapy, orthopedic recovery, diabetes management
Visiting Angels 1929 Hickory Ave. New Orleans 70123	Jaime Lee Maxwell owner and administrator 737-0522	greater New Orleans, Jefferson Parish and the River Region 2006	LTC insurance, veterans benefits, major credit cards, checks	non-medical home care for seniors 24/7, live-in service available, transportation, personal care, home cooking, light housekeeping
Visiting Nurses Association of Greater New Orleans Inc. 101 W. Robert E. Lee Blvd., Suite 300 New Orleans 70124	Christopher Morris executive director 282-2007	Orleans, Jefferson, St. Charles, Plaquemines, St. Bernard parishes 1913	Medicare, Medicaid, Bayou Health Plan, Coventry, BCBS, Cigna, United, private pay	full-service home health (nurse, physical therapy, occupational therapy, speech therapy, aide)
Vital Link, A Home Care Company 3300 W. Esplanade Ave., Suite 220 Metairie 70002	Carl D. Clark CEO and Administrator 835-4000	50-mile radius from Hammond 2002	Medicare, Medicaid and various commercial health insurance plans	skilled nursing, physical therapy, occupational therapy, speech therapy, medical social services, home health aides

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Diagnostic imaging centers

listed alphabetically

Name Address	Radiologists on staff	Contact Telephone Fax	Capabilities	Affiliation
Diagnostic Imaging Services - Marrero 925 Avenue C Marrero 70072	10	Craig Mailhos operations manager 459-3200 883-5394	MRI, CT, PET/CT, mammography, ultrasound, bone density studies, interventional studies, digital fluoroscopy and digital X-ray	independent
Diagnostic Imaging Services Women's & Advanced Imaging Center - Metairie 4241 Veterans Blvd., Suite 100 Metairie 70006 3625 Houma Blvd. Metairie 70006 3437 Prytania St. New Orleans 70115 925 Avenue C Metairie 70006	10	Scott Turke director of marketing and community relations Lisa Richoux operations manager 459-3222 883-5364	MRI, 1.2T High Field Non Claustrophobic MRI, CT, PET/CT, nuclear medicine, interventional studies, mammography, bone density studies, breast MRI, ultrasound, ultrasound guided breast biopsy, ultrasound guided cyst aspiration, digital X-ray, myelogram, enterography, urography, arthrogram and hysterosalpingogram	independent
Diagnostic Imaging Services- New Orleans 3437 Prytania St. New Orleans 70115	10	Timothy Haley operations manager 883-5353 883-5374	MRI, CT, mammography, ultrasound, bone density studies, interventional studies, digital fluoroscopy and digital X-ray	independent
Doctors Imaging 4204 Teuton St. Metairie 70006	6	Shea Soll CEO 883-8111 883-3555	3T MRI (ultra-high field), open MRI, 64 slice CT (cardiac, lung cancer screening, calcium score, coronary angiography, CTA and colonoscopy), PET/CT fusion, ultrasound, digital X-ray	independent
East Jefferson General Hospital 4200 Houma Blvd. Metairie 70006	12	Beth Norris, RN vice president of outpatient services 454-4000 454-4144	bone density, ultrasound, digital mammography, digital X-ray, dual energy X-ray, 1.5 and 3T MRI, low dose CT flash 256, 64 slice CT, 16 slice CT, nuclear medicine, PET/CT, radiation therapy	hospital

Diagnostic imaging centers

listed alphabetically

Name Address	Radiologists on staff	Contact Telephone Fax	Capabilities	Affiliation
East Jefferson Imaging Center 3100 Clearview Parkway Metairie 70006	12	Jeff Edge operations manager radiology 885-4223 887-6620	digital X-ray, 1T open MRI, 64-slice CT scanner, CTA, ultrasound, EKG, lab, mammography, bone density (Dexa)	East Jefferson General Hospital
Fairway Medical Surgical Hospital 67252 Industry Lane Covington 70433	2	Mary Bukaty director of marketing and public relations Karen Haile chief nursing officer (985) 801-6259 (985) 801-3099	CT scan, digital X-ray, ultrasound	independent
Lakeview Regional Medical Center 95 Judge Tanner Blvd. Covington 70433	2	Denise Ferrara radiology manager Kevin Samrow administrative director of radiology (985) 867-4049 (985) 867-4051	twin speed 1.5 Telsa MRI; digital X-ray; digital mammography; bone density; 64-slice CT scan; ultrasound; echocardiology; dual image nuclear medicine; digital cath lab x2, electro physiology cath lab picture archiving communication system; speech recognition radiology software which allows for immediate reports	hospital
Louisiana Imaging Center of West Jefferson 4525 Westbank Expressway, Suite A Marrero 70072	8	Joey Griffin manager 349-6570 349-6575	CT scan, X-ray and ultrasound	independent
MD Imaging 1495 Gause Blvd. Slidell 70458	7	Lisa Ruppert office manager 405-5200 405-5206	X-ray, PET scan, CT scan, PET/CT, MRI, digital mammography, ultrasound, lab	Slidell Memorial Hospital
MRI of Louisiana 1111 Medical Center Blvd., Suite N110 Marrero 70072	8	Joey Griffin manager and chief technologist 349-6191 349-6195	two open bore MRI units	independent
MRI of Louisiana 4525 Westbank Expressway, Suite B Marrero 70072	8	Joey Griffin manager and chief technologist 349-6191 349-6195	MRI	independent
North Oaks Diagnostic Center 15837 Paul Vega MD Drive Hammond 70403	7	Regina Scott assistant vice president/ diagnostics (985) 230-7200 (985) 230-7210	diagnostic radiology (X-ray), CT scan, nuclear medicine, MRI, PET/CT, ultrasound, digital mammography, bone densitometry, phlebotomy (laboratory), EKG, sleep disorders center, conference center for health education	hospital
North Shore MRI 19300 N. Fourth St., Suite B Covington 70433	3	Lana C. Lapara administrator (985) 871-6655 (985) 871-5050	MRI	independent
Industrial Medicine Specialists 1849 Barataria Blvd., Suite B Marrero 70072	0	Shannon Theresa Simpson marketing director 207-7555 207-7556	X-ray	independent
Ochsner Baptist Medical Center 2820 Napoleon Ave. New Orleans 70115	32	Hollie P. Fitzhenry radiology manager 894-2800 894-2801	all imaging, CT scan including 64 slice technology, MRI and MRAs including breast imaging, ultrasound, nuclear medicine, cardiac ultrasound, vascular ultrasound, stress testing and women's imaging area that includes screening mammography, diagnostic mammography, breast biopsies and DEXA.	Ochsner Medical Center-West Bank, Ochsner Medical Center-Kenner, Ochsner main campus
Ochsner Health Center-Covington 1000 Ochsner Blvd. Covington 70433	4	Melissa O'Malley radiology manager 875-2848 N/A	MRI - including breast MRI, CT scan, nuclear medicine, PET/CT, digital mammography, bone mineral density, X-ray, ultrasound	Ochsner Medical Center-North Shore, Ochsner Health System
Ochsner Medical Center-Jefferson Highway Campus 1514 Jefferson Highway New Orleans 70121	32	Merikay Long radiology manager Kelly Mitchell 842-9131 842-3588	diagnostic imaging, ultrasound, mammography, X-ray, MRI, CT scan, nuclear medicine, PET, interventional radiography	hospital

Diagnostic imaging centers

listed alphabetically

Name Address	Radiologists on staff	Contact Telephone Fax	Capabilities	Affiliation
Ochsner Medical Center-Kenner 200 W. Esplanade Ave. Kenner 70065	40	Nancy Uzee St. Germain senior physician liaison, business development Kelly Mitchell 712-2800 712-8892	diagnostic imaging, CT, MRI, digital mammography, ultrasound, X-ray, bone densitometry, nuclear medicine, physical therapy, occupational therapy, speech therapy, EKG/echo/ stress tests, pulmonary function testing, laboratory testing	Ochsner Health System
Ochsner Medical Center-North Shore 100 Medical Center Drive Slidell 70461	3	Melissa O'Malley radiology director 649-7070 646-5133	ultrasound, mammography, X-ray, MRI, CT scan, nuclear medicine, bone density and PET/CT	hospital; Ochsner Health System
Ochsner Medical Center-West Bank 2500 Belle Chasse Highway Gretna 70056	5	Charmion Cosse' 391-5177 207-1227	MRI, CT, ultrasound, digital mammography, stereotactic biopsy, bone density scans nuclear medicine, diagnostic radiological (X-ray), vascular studies, interventional radiology	Ochsner Health System
Premier MRI 4U (Fairway Imaging) 7015 S. Highway 190 Service Road, Suite 100 Covington 70433	3	Marie Hammons administrator 809-6744 809-6745	MRI	independent
Slidell Memorial Hospital 1001 Gause Blvd. Slidell 70458	7	Noel Peyton director of inpatient medical imaging (985) 643-2200 N/A	ultrasound, X-ray, magnetic resonance imaging, CT scan (16 slice), mammography, PET/CT and laboratory	hospital
St. Tammany Parish Hospital 1202 S. Tyler St. Covington 70433	27	Luis Marquez head of imaging and cardiovascular services 898-4000 898-4394	diagnostic X-ray and fluoro, interventional, cardiac CTA, biopsies, nuclear medicine, ultrasound, CT, breast MRI and MRI	St. Tammany Parish Hospital
St. Tammany Parish Hospital Cordes Pavilion 16300 Highway 1085 Covington 70433	27	Melonie Lagalante outpatient diagnostics director 871-5665 898-3749	diagnostic X-ray and fluoro, digital screening mammography, bone density screening, ultrasound, 64-slice CT with cardiac scan, calcium scoring, open-bore MRI	St. Tammany Parish Hospital
St. Tammany Parish Hospital Mandeville Diagnostic Center 201 St. Ann Drive, Suite A Mandeville 70471	27	Melonie Lagalante outpatient diagnostics director (985) 612-2110 N/A	outpatient lab, X-ray, CT, ultrasound, EKG	St. Tammany Parish Hospital
St. Tammany Parish Hospital Women's Pavilion 301 N. Highway 190, Suite C-2 Covington 70433	27	Pam Ballard manager (985) 773-1500 (985) 773-1513	diagnostic and screening digital mammography, ultrasound, breast MRI, bone density scanning, biopsy, ultrasound-guided and fine needle aspiration; needle localization and sentinel node injection	St. Tammany Parish Hospital
Touro Infirmary/Touro Imaging Center 2929 Napoleon Ave. New Orleans 70115	6	Ray Burger director 897-8600 897-8756	3TMRI, PET/CT fusion, 64-slice CT, MRA, CTA, digital X-ray, fluoroscopy, full-field digital mammography (screening and diagnostic), breast MRI, stereotactic and image-guided breast biopsies and aspirations, obstetric and gynecologic ultrasound, Dexa bone densitometry, surgical needle localization, ultrasonic cyst aspirations, all digital images	hospital
Tulane Medical Center 1415 Tulane Ave., HC 25 New Orleans 70112	10	Sherry Pinero 988-5800 N/A	2 CT scanners including a 64-slice CT, nuclear medicine, digital mammography, 3-D mammography, DEXA (bone density), 1.5T MRI, angioplasty, vascular ultrasound, PET-CT, X-ray	hospital
Tulane-Lakeside Hospital 4700 I-10 Service Road Metairie 70001	10	Sherry Pinero 988-5800 780-1684	high-def low dose CT, digital mammography, Dexa (bone density), 3-D ultrasound, X-ray	hospital

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Third-party administrators

ranked by the number of full-time employees

Company Address	Phone Fax	Employees: Full-time Part-time	Benefits offered	Services offered	Headquarters Year founded locally	Top local executive Title
Cannon Cochran Management Services Inc. 4621 W. Napoleon Ave., Suite 310 Metairie 70001	888-3555 888-2351	980 7	self-funded medical and dental plans	7-day turnaround on claims processing; 25-hour call resolution; annual on-site renewal/ education meetings for employees	Danville, Ill. 1978	WND WND
Gilsbar Inc. 2100 Covington Centre Covington 70433	(985) 892-3520 (985) 898-1500	292 14	360 plan management solutions to increase productivity, decrease health care costs and improve employee health and well-being	self-funded plan administration services and population health management, group benefits, business outsourcing, care advocates, medical management and wellness, professional liability	Covington 1959	Hank Miltenberger president
Benefit Management Services P.O. Box 98044 Baton Rouge 70898	(225) 295-2735 (225) 297-2885	100 0	third party administrator	competitive stop-loss coverage, efficient claims administration	Baton Rouge 1995	WND WND
Fringe Benefit Administrator Ltd. 110 Veterans Blvd., Suite 120 Metairie 70005	837-9546 835-9296	17 1	401(k) plan service	third-party administration services for all types of qualified plans	Metairie 1972	Dick Watson president
Risk Management Services 111 Veterans Blvd., Suite 750 Metairie 70005	837-3100 837-3156	16 1	timely, cost effective claims administration and self insurance program development	claims administration, underwriting, marketing, loss prevention, data management, financial management, excess insurance placement, claim file audits	Metairie 1994	Jean L. Robert manager/ member
FARA, a York Risk Services Company 1625 W. Causeway Approach Mandeville 70471	(985) 624-8383 (985) 624-8489	0 0	loss prevention and risk management, claims administration, health care cost reductions, litigation management, medical allocations, and catastrophe claims management.	claims administration, health care management, insurance IT solutions, risk control, medical allocation services, property and casstophe services, security services	Mandeville 1978	David Richard senior vice president, information technology and business systems

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