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INTERNATIONAL FREIGHT FORWARDERS & CUSTOMS BROKERS ASSOCIATION OF NEW ORLEANS



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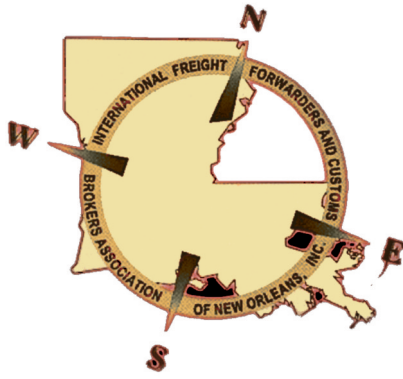
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# IFFCBANO

International Freight Forwarders & Customs Brokers Association of New Orleans, Inc.

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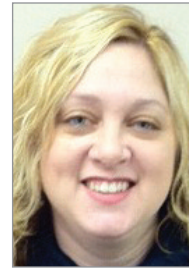
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**Sandra C. Frazier**  
Ex-Officio

In existence since 1913, IFFCBANO is a professional association comprised of licensed international freight forwarders, licensed customs brokers and transportation service providers located in the Southeastern United States with expertise in providing international transportation services nationwide.

Working closely with all U.S. government agencies involved in international shipping the Association works to ensure the rights and interests of importers, exporters and members are protected. As an affiliate of the National Customs Brokers and Freight Forwarders Association (NCB-FAA), our members work in conjunction with our national leaders in Washington to ensure the impact of new trade legislation on the trade community is positive.

Actively promoting the advantages of shipping through the New Orleans area

since 1988, IFFCBANO works in conjunction and coordination with regional trade associations and industry partners to develop new economic opportunities for the community and its membership.

IFFCBANO has also taken an active role in addressing noncompetitive shipping rates into the Gulf of Mexico. While some rate disparities still exist, much progress has been achieved. Many importers and exporters who previously dismissed shipping via the Gulf have rediscovered how price competitive and service conscious New Orleans can be.

Working together to expand educational opportunities and trade development efforts, IFFCBANO and our member firms are poised to capitalize on the emerging opportunities in the Gulf region. We look forward to another year of servicing the international trade community and our membership.



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# Letter from the President



Dear Members and Friends,

Thank you so much for giving me the opportunity to represent and serve you the last two years. It was a tremendous experience and one for which I will be forever grateful. The knowledge gained and the friendships made during my tenure far exceeded my own expectations and I encourage everyone to get involved.

As I reflect on my time at the helm one thing is certain; the Association's successes are due to the tireless efforts of dedicated individuals. To the IFFCBANO Officers and Directors and countless others who have contributed during my time at the helm, Thank You!

A successful merger with the Air Cargo Association and a growing trade symposium coupled with new events and initiatives planned for 2013 and beyond ensure the future of the Association is bright.

Great times are ahead and I look forward to watching IFFCBANO grow.

Sincerely

Gerald T. Becnel, Jr.  
IFFCBANO, President



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The IFFCBANO recently adopted the **Triumph Over Kid Cancer Foundation** (TOKC), a charitable organization that supports research for children with Osteosarcoma and other Pediatric Bone Cancers. These bone cancers strike about 1500 kids annually and the number of children affected is not enough to warrant significant financial incentive for research on Pediatric Bone Cancer. This is exemplified by the fact that there has been no significant change improving mortality in the treatment of Osteosarcoma in the last 25 years.

**TOKC's** primary mission is to raise funds to improve treatment and survivability of Pediatric Bone Cancer. Ninety percent of the proceeds go towards research. M.D. Anderson Cancer Hospital has agreed to MATCH those

funds on a Dollar for Dollar basis and will use all funds for research in Pediatric Sarcoma. The work will be done under the auspices of the Children's Sarcoma Initiative, and will feature a committee to solicit new research ideas and fund those most likely to lead to progress. Early diagnosis greatly improves prognosis, hence, educational efforts will increase awareness of bone cancer's signs and symptoms. The remaining ten percent of TOKC's proceeds will help fund **Children's Hospital of New Orleans** and **The Sunshine Kids Organization** which works tirelessly to bring some brief periods of happiness to the lives of these children.

To support or learn more about **Triumph Over Kid Cancer** visit their website at <http://triumphoverkidcancer.org/>

### **IFFCBANO Membership**

Download a membership application @ <http://iffcbano.org/aboutUs.htm>.

#### **Membership Benefits include:**

IFFCBANO is one of thirteen nominating organizations that participate in the selection process for the Port of New Orleans Dock Board Commissioners.

Complimentary listing in our annual directory distributed at trade shows, affiliate trade associations, Port Commissions, and to the U. S. Customs office.

Complimentary listing on IFFCBANO's website directing potential customers to you ([www.iffcbano.org](http://www.iffcbano.org)).

IFFCBANO hosts the Annual Port of New Orleans' State of the Port Event.

Receive information impacting the industry from a local and national level electronically.

Participate in bi-monthly Customs' meetings that address industry concerns on a local and national level.

Attend educational seminars and luncheons (additional fee required) while earning CES or Certified Customs Specialist (CCS) points acquired through NCBFAA.

\$2500 in Scholarships awarded annually.

*\*New in 2013 – Corporate Membership\**

### **IFFCBANO hosts the Annual International Trade Symposium**

#### ***The Rise of the Third Coast: Emerging Opportunities in the Gulf***

Join transportation professionals in Point Clear, Alabama where we will bring industry leaders together to network and educate!

May 30th – June 2nd, 2013  
The Marriott Grand Hotel, Point Clear, Alabama  
1•800•544•9933 (ask for the IFFCBANO group rate)

**To register or sponsor this event visit us @**  
**<http://iffcbano.org/conference.htm>**

***Exhibitors Welcome!***

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# International Trade Symposium

Hosted by the International Freight Forwarders & Customs Brokers Association of New Orleans

**Marriott Grand Hotel, Point Clear, Ala.**

**May 30 – June 2, 2013**

**“The Rise of the Third Coast: Emerging Opportunities in the Gulf”**

Register online @ <http://iffcbano.org/conference.htm>

For details call 504-779-5671

*A portion of the proceeds will fund the IFFCBANO's Annual Scholarship Program.*

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**Ms. Alistair Phinney**  
First Place

Daughter of Tim Phinney, employee of M. G. Maher and Co.

**Cole Frazier**  
Second Place

Son of Sandra C. Frazier, Import Manager for J. W. Allen & Co. and grandson of Robert (Bob) W. Cisco retired IFFCBANO past president.

## IFFCBANO Scholarship Awards

*RoseMary PeDotti & Georgette Archer Scholarships* were awarded during the 26th Annual Port of New Orleans' State of the Port luncheon in November 2012. Students were recognized for their scholastic achievements and were announced as follows; First Place recipient Ms. Alistair Phinney, daughter of Tim Phinney, employee of M. G. Maher and Co. Second Place recipient, Cole Frazier, the son of Sandra C. Frazier, Import Manager for J. W. Allen & Co. and grandson of Robert (Bob) W. Cisco retired IFFCBANO past president.

The Scholarship Award Application, criteria and eligibility rules can be accessed online at <http://iffcbano.org/education.htm>.



# IFFCBANO Membership

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## Abbreviations

**ACA** Air Cargo Agents  
**AFF** Air Freight Forwarders  
**CB** Chartering Brokers  
**CBC** Custom Bonded Carrier  
**CHB** Custom House Broker  
**CON** Consolidators

**CPK** Custom Packaging  
**CS** Cold Storage  
**DFF** Domestic Freight Forwarder  
**DS** Drawback Specialist  
**IFF** International Freight Forwarder  
**MI** Marine Insurance

**NVO** Non-vessel-operating Common Carrier  
**OFF** Ocean Freight Forwarder  
**PB** Property Brokers  
**RLF** Remote Location Filter  
**SBA** Ship Brokers & Agents  
**W** Warehouse



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# Important information on established and pending free trade agreements

1. Israel FTA became effective August 19, 1985
2. The North America Free Trade Agreement (NAFTA) with Canada and Mexico became effective January 1, 1994
3. Jordan FTA became effective October 24, 2000
4. Chile FTA became effective January 1, 2004
5. Singapore FTA became effective January 1, 2004
6. Australia FTA became effective January 1, 2005

*These cutting-edge agreements eliminate tariffs, tackle non-tariff barriers, open services markets, strengthen the intellectual property protections for our knowledge industries, and enhance labor and environmental protections. They level the playing field for U.S. businesses, increase choice and value for American consumers, and provide fresh momentum for open markets*

## 7. DR-CAFTA (Dominican Republic-Central America FTA)

The agreement was signed May 29, 2004 and passed by both Houses of the U.S. Congress on July 27, 2005. Accession did not begin until each country changed its domestic laws to conform to the agreement. Countries were admitted into the agreement during the early months of 2006 in the following order: El Salvador, Honduras, Nicaragua, Guatemala and the Dominican Republic. Costa Rica's participation was affirmed after an October 2007 countrywide plebiscite; and a further extension granted in order to finalize certain laws relating to monopolies in telecommunications and insurance before the U.S. Trade Representative could certify Costa Rica to the President. Such was accomplished in late 2008 and Costa Rica entered into DR-CAFTA as of January 1, 2009.

*Highlights of the Agreement's provisions are as follows:*

### Market Access

More than 80% of U.S. exports of consumer and industrial goods became duty-free in Central America and the Dominican Republic immediately, with remaining tariffs phased out over 10 years.

Duty-free benefits under the U.S.-Caribbean Basin Trade Partnership Act (CBTPA) were consolidated and made permanent so that nearly all consumer and industrial products made in Central America and the Dominican Republic enter the US duty-free.

Key U.S. export sectors benefited from immediate duty elimination, to include information technology products, agricultural and construction equipment, paper products, pharmaceuticals, and medical and scientific equipment.

Tariffs on U.S. autos and auto parts will be phased out within 5 years.

### Agriculture

More than half of current U.S. farm exports became duty-free immediately, including high-quality cuts of beef, soybeans, cotton, wheat, many fruits and vegetables, and processed food

products. Tariffs on most U.S. farm products will be phased out within 15 years, with all tariffs eliminated in 20 years.

Important U.S. sectors benefiting, include corn, beef, pork, poultry, rice, dry beans, dairy, and vegetable oil. The U.S. will work with Central America and the Dominican Republic to resolve sanitary and phytosanitary barriers to agricultural trade, especially problems in food inspection procedures for meat and poultry.

### Sugar — A Teaspoon A Week:

In the first year, additional sugar market access for Central America and the Dominican Republic amounted to about 1.2 percent of U.S. sugar production, which would grow to 1.7 percent in year 15. This equals about one day's U.S. production, or approximately one teaspoon of sugar per week per adult American. Sugar imports have declined by about one-third since the mid-nineties. CAFTA would not come close to returning U.S. imports to those levels. There is no change in the high above-quota U.S. tariff on sugar, and imports under CAFTA will have no effect on the U.S. sugar program.

### Textiles and Apparel

Garment factories in Central America and the Dominican Republic are collectively the second-largest world buyer of U.S. yarn and fabric. Apparel made in these facilities would be duty-free and quota-free under the Agreement if they use U.S. or regional fabric and yarn, thereby supporting U.S. fabric/yarn exports and jobs. This is critical, because with the recent expiration of global quotas on textiles/apparel, CAFTA positions regional garment-makers – and their U.S. suppliers of fabric and yarn – to better compete with Asia. The agreement's benefits for textiles and apparel were retroactive to January 1, 2004. DR-CAFTA also contains cumulation provisions, which will allow woven apparel from the region to contain a capped amount of Mexican and Canadian inputs.

### Trade Capacity-Building

Includes a Committee on Trade Capacity Building in recognition of the importance of such assistance in promoting economic growth, reducing poverty, and adjusting to liberalized trade.

8. Morocco FTA became effective January 1, 2006
9. Bahrain FTA became effective August 1, 2006
10. Oman FTA became effective January 1, 2009
11. Peru TPA became effective February 1, 2009
12. Korea TPA became effective March 15, 2012
13. Colombia TPA became effective May 15, 2012
14. Panama FTA became effective October 31, 2012

*(note that there is now a shift in terminology from "Free Trade Agreements" to "Trade Promotion Agreements," the latter more palatable to a skeptical public and Congress)*

# Important information on established and pending free trade agreements



Representative W.C. Hawley (left) and Senator Reed Smoot (right)

## Agreements that are “in the hopper”

15. **Free Trade Agreement of the Americas (FTAA) – agreement appears to be stillborn as it has not gained much traction due to continuing disputes in the WTO**
16. **Malaysia – still in negotiation**
17. **SACU (South African Customs Union) comprising Botswana, Lesotho, Namibia, South Africa and Swaziland. Established in 1910, this is the world’s oldest customs union. The agreement proposes to build on the success of AGOA (African Growth and Opportunity Act,) making permanent those trade preferences. No deadline for completion of negotiations has been set.**
18. **UAE (United Arab Emirates.) Negotiations began in March 2005. It is the stated aim of the Administration to build on existing FTAs in the region (Jordan, Israel, Morocco, Bahrain, Oman) promoting thereby, the Middle East Free Trade Area (MEFTA) with the goal of establishing a Middle East and Persian Gulf regional free trade area by 2013.**
19. **On November 12, 2011, the Leaders of the nine Trans-Pacific Partnership countries – Australia, Brunei, Darussalam, Chile, Malaysia, New Zealand, Peru, Singapore, Vietnam, and the United States – announced broad outlines of a Trans-Pacific Partnership (TPP). Subsequently, Canada and Japan have requested inclusion in the agreement. Nonetheless, implementation is contingent on the U.S. Congress renewing Trade Promotion Authority (TPA) for the president, allowing Congress only an up or down vote.**

## Some Points to Consider with FTAs/TPAs

- The U.S. currently has in place free trade agreements with 19 countries. Although the U.S. trade deficit is continually cited as a reason to throttle back on FTAs/TPAs, in fact, exports to these countries in manufactured goods, agricultural products and financial services have increased three fold, resulting in a healthy trade surplus, per U.S. Department of Commerce statistics.
- Prior to implementation of the Dominican Republic-Central America Free Trade Agreement, the U.S. was running an annual \$1.7 billion trade deficit with the region. That has now morphed into a \$1.8 billion trade surplus.
- Under the NAFTA, if energy imports from Canada and Mexico are taken out of the equation (80% of the trade,) the U.S. is running a trade surplus with both countries in manufactured goods.

*It should be remembered that protectionism serves no one’s interests. The Tariff Act of 1930 (otherwise known as the Smoot-Hawley Tariff), was signed into law on June 17, 1930 by President Herbert Hoover with the flourish of six gold pens, despite protests by over 1,000 economists. It raised U.S. tariffs on over 20,000 imported goods to record levels.*

*The overall tariff levels were the second-highest in U.S. history, and the ensuing retaliatory tariffs by U.S. trading partners, reduced American exports and imports by more than half.*



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(504) 670-2391  
Fax: (504) 670-2123

## **FEDERAL MARITIME COMMISSION**

423 Canal St., Room 309R  
New Orleans, LA 70130  
(504) 589-6662  
Fax: (504) 589-6663

## **USDA, Gipsa, FGIS (FEDERAL GRAIN INSPECTION SERVICE)**

P.O. Box 640  
Destrehan, LA 70047  
(985) 764-2324  
Fax: (985) 764-2084

## **U.S. EXPORT ASSISTANCE CENTER, U.S. DEPARTMENT OF COMMERCE**

2 Canal St., Suite 2710  
New Orleans, LA 70130  
(504) 589-6546  
Fax: (504) 589-2337  
[www.export.gov](http://www.export.gov)

## **U.S. FOOD & DRUG ADMINISTRATION**

District Director – Nashville, TN  
404 BNA Drive  
Bldg. 200, Suite 500  
Nashville, TN 37217  
(615) 366-7801

## **Metairie Office**

2424 Edensborn Ave., Suite 410  
Metairie, LA 70001  
(504) 832-1290 ext. 1121

## **Covington Import Investigator**

5100 Village Walk, Suite 212  
Covington, LA 70433  
(985) 249-7936 ext. 1102

## **District Import Operations Branch**

959 Ridgeway Loop Road, Suite 100  
Memphis, TN 38120  
(901) 333-3520  
Fax: (901) 333-3576 (Entry Operations)  
Fax: (901) 333-3579 (Compliance Operations)

## **Compliance Officers:**

David Bernstein (901) 333-3535  
Denise Duncan (901) 333-3536  
Margaret Smithers (901) 333-3537



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**[kdcolley@dupuystorage.com](mailto:kdcolley@dupuystorage.com)**

# Trade Associations & Organizations

## GNO, INC.

601 Poydras St., Suite 1700  
New Orleans, LA 70130  
(504) 527-6900

## INTERNATIONAL FREIGHT FORWARDERS & CUSTOMS BROKERS ASSOCIATION OF NEW ORLEANS, INC

1908 Clearview Parkway, Suite 203  
Metairie, LA 70001  
(504) 779-5671  
Website: [www.iffcbano.org](http://www.iffcbano.org)  
Email: [iffcbano@bellsouth.net](mailto:iffcbano@bellsouth.net)

## HISPANIC CHAMBER OF COMMERCE OF LOUISIANA, INC

1515 Poydras St., Suite 1010  
New Orleans, LA 70112  
(504) 885-4262  
Website: <http://www.hccl.biz>

## LOUISIANA MARITIME ASSOCIATION

3939 N. Causeway Blvd., Suite 102  
Metairie, LA 70002  
(504) 833-4190

## LOUISIANA MARITIME INTERNATIONAL CHAMBER OF COMMERCE

1908 Clearview Parkway, Suite 203  
Metairie, LA 70001  
(504) 779-5671

## MISSISSIPPI VALLEY TRADE & TRANSPORT COUNCIL

365 Canal St., Suite 1190  
New Orleans, LA 70130  
(866) 782-6882  
(504) 566-1001

## NATIONAL CUSTOMS BROKERS & FORWARDERS ASSOCIATION OF AMERICA

1200 18th St., NW, Suite 901  
Washington, D.C. 20036  
(202) 466-0222  
Website: [www.NCBFAA.org](http://www.NCBFAA.org)

## NEW ORLEANS BOARD OF TRADE LTD

316 Board of Trade Place  
New Orleans, LA 70130  
(504) 525-3271

## THE BIG RIVER COALITION

4742 Utica St., Suite 200  
Metairie, LA 70006  
(504) 833-4190, ext. 805

## THE PROPELLER CLUB OF THE U.S., PORT OF NEW ORLEANS

1908 Clearview Parkway, Suite 203  
Metairie, LA 70001  
(504) 779-5671  
Website: [www.propclubnola.org](http://www.propclubnola.org)  
Email: [propclubnola@bellsouth.net](mailto:propclubnola@bellsouth.net)

## SOUTHERN UNITED STATES TRADE ASSOCIATION

2 Canal St., Suite 2515  
New Orleans, LA 70130-1408  
(504) 568-5986

## TRAFFIC & TRANSPORTATION CLUB OF BATON ROUGE

3888 S. Sherwood Forest Blvd., Building 1  
Baton Rouge, LA 70816  
(225) 752-2490

## TRAFFIC & TRANSPORTATION CLUB OF GREATER NEW ORLEANS

524 Kenneth Drive Extension  
Belle Chasse, LA 70037  
(504) 433-3364  
Website: [www.ttcgno.com](http://www.ttcgno.com)  
Email: [ttcnola@msn.com](mailto:ttcnola@msn.com)

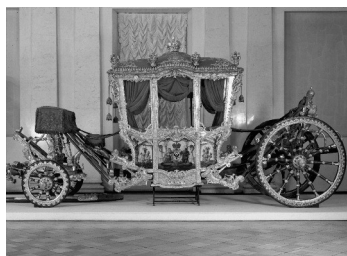
## WORLD TRADE CENTER OF MISSISSIPPI

175 E. Capitol St., Suite 255  
Jackson, MS 39201  
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## WORLD TRADE CENTER OF NEW ORLEANS

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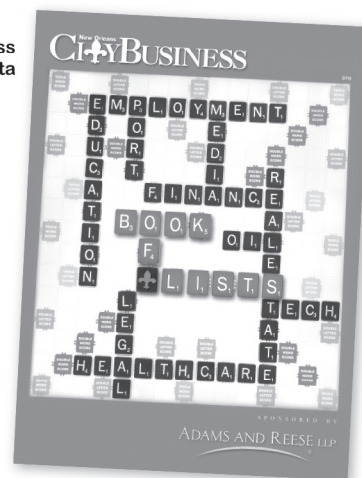
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# Mileage to and from New Orleans

## BY TRUCK

Atlanta, Ga .....	518
Baltimore, Md. ....	1206
Birmingham, Ala. ....	344
Bismarck, N.D .....	1600
Boise, Idaho .....	2167
Boston, Mass. ....	1625
Buffalo, N.Y. ....	1260
Chattanooga, Tenn. ....	537
Chicago, Ill. ....	938
Cincinnati, Ohio .....	846
Cleveland, Ohio .....	1132
Columbus, Ohio .....	988
Dallas, Texas .....	495
Denver, Colo. ....	1292
Des Moines, Iowa .....	1006
Detroit, Mich. ....	1143
Houston, Texas .....	363
Indianapolis, Ind. ....	831
Jackson, Miss. ....	176
Jacksonville, Fla. ....	568
Kansas City, Mo. ....	809
Las Vegas, Nev. ....	1740
Little Rock, Ark. ....	430
Los Angeles, Calif. ....	1947
Louisville, Ky. ....	737
Memphis, Tenn. ....	393
Mexico City .....	1335
Miami, Fla. ....	881
Milwaukee, Wis. ....	1018
Minneapolis, Minn. ....	1228
Nashville, Tenn. ....	549
New York, N.Y. ....	1406
Oklahoma City, Okla. ....	742
Omaha, Neb. ....	994
Philadelphia, Pa. ....	1312
Phoenix, Ariz. ....	1553
Pittsburgh, Pa. ....	1122
Raleigh, N.C. ....	957
Richmond, Va. ....	1099
St. Louis, Mo. ....	690
San Antonio, Texas .....	574
San Diego, Calif. ....	1934
San Francisco, Calif. ....	2300
Santa Fe, N.M. ....	1154
Savannah, Ga. ....	672
Shreveport, La. ....	331
Tampa, Fla. ....	639
Tulsa, Okla. ....	762
Washington, D.C. ....	1165
Wichita, Kan. ....	842



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# Bureau of Industry and Security (BIS) Guidelines

In support of the safe and secure flow of international trade, the Bureau of Industry and Security (BIS) published the following guidelines to assist the trade community in achieving a high level of compliance with Export Administration Regulations.

## Red Flag Indicators ~ Things to Look for in Export Transactions

*Use this as a check list to discover possible violations of the Export Administration Regulations*

- The customer or its address is similar to one of the parties found on the Commerce Department's [BIS's] list of denied persons.
- The customer or purchasing agent is reluctant to offer information about the end-use of the item.
- The product's capabilities do not fit the buyer's line of business, such as an order for sophisticated computers for a small bakery.
- The item ordered is incompatible with the technical level of the country to which it is being shipped, such as semiconductor manufacturing equipment being shipped to a country that has no electronics industry.
- The customer is willing to pay cash for a very expensive item when the terms of sale would normally call for financing.
- The customer has little or no business background.
- The customer is unfamiliar with the product's performance characteristics but still wants the product.
- Routine installation, training, or maintenance services are declined by the customer.
- Delivery dates are vague, or deliveries are planned for out of the way destinations.
- A freight forwarding firm is listed as the product's final destination.
- The shipping route is abnormal for the product and destination.
- Packaging is inconsistent with the stated method of shipment or destination. When questioned, the buyer is evasive and especially unclear about whether the purchased product is for domestic use, for export, or for re-export.

## 2011 Best Practices for Preventing Unlawful Diversion of U.S. Dual-Use Items Subject to the Export Administration Regulations, Particularly through Transshipment Trade

**Best Practice No. 1** - Companies should pay heightened attention to the Red Flag Indicators on the BIS Website and communicate any red flags to all divisions, branches, etc., particularly when an exporter denies a buyer's order or a freight forwarder declines to provide export services for dual-use items.

**Best Practice No. 2** - Exporters/Re-exporters should seek to utilize only those Trade Facilitators/Freight Forwarders that administer sound export management and compliance programs which include best practices for transshipment.

**Best Practice No. 3** - Companies should "Know" their foreign customers by obtaining detailed information on the bona fides (credentials) of their customer to measure the risk of diversion. Specifically, companies should obtain information about their customers that enables them to protect dual-use items from diversion, especially when the foreign customer is a broker, trading company or distribution center.

**Best Practice No. 4** - Companies should avoid routed export transactions when exporting and facilitating the movement of dual-use items unless a long standing and trustworthy relationship has been built among the exporter, the foreign principal party in interest (FPPI), and the FPPI's U.S. agent.

**Best Practice No. 5** - When the Destination Control Statement (DCS) is required, the Exporter should provide the appropriate Export Control Classification Number (ECCN) and the final destination where the item(s) are intended to be used, for each export to the end-user and, where relevant, to the ultimate consignee. For exports that do not require the DCS, other classification information (EAR99) and the final destination should be communicated on bills of lading, air waybills, buyer/seller contracts and other commercial documentation. For re-exports of controlled and uncontrolled items, the same classification and destination specific information should be communicated on export documentation as well.

**Best Practice No. 6** - An Exporter/Re-exporter should provide the ECCN or the EAR99 classification to freight forwarders, and should report in AES the ECCN or the EAR99 classifications for all export transactions, including "No License Required" designation certifying that no license is required.

**Best Practice No. 7** - Companies should use information technology to the maximum extent feasible to augment "know your customer" and other due-diligence measures in combating the threats of diversion and increase confidence that shipments will reach authorized end-users for authorized end-uses.

*If you have reason to believe a violation is taking place or has occurred, you may report it to the Department of Commerce by calling its 24-hour ho line number: (800) 424-2980.*



# Truck lines - Container Haulers

ACME TRUCK LINE, INC.....	(504) 340-1400
AGWAY MOTOR LINES .....	(225) 775-6482
AMERICAN CHASSIS LEASING .....	(504) 455-4398
AVONDALE CONTAINER STORAGE & REPAIR YARD WEST.....	(504) 436-8696
BOLING ENTERPRISES, INC. ....	(870) 673-3007 / (800) 905-8064
BRIDGE TERMINAL TRANSPORT .....	(504) 254-1400
CAROLINA NATIONAL TRANSPORTATION, INC.....	(504) 244-3858
CELTIC MARINE CORPORATION / TRUCK & RAIL.....	(225) 752-2490
CHICKASAW CONTAINER SERVICES .....	(504) 243-1297
COLEMAN AMERICAN MOVING SERVICES .....	(504) 254-0777
CRESCENT TRANSPORT, INC.....	(800) 932-6292
CROSS ROAD CENTERS .....	(504) 712-3472
CTS ENTERPRISES, INC. ....	(800) 221-2588
CELTIC MARINE CORPORATION .....	(877) 752-2359
DHL DANZAS AIR & OCEAN INTERCONTINENTAL .....	(504) 466-4014
DUPUY STORAGE & FORWARDING, LLC.....	(504) 245-7600
FLETRICH TRANSPORTATION SYSTEMS, INC.....	(504) 245-1751
GALLAGHER INTERNATIONAL, LLC .....	(504) 943-2000
GEORGE A. FANNING, INC. ....	(504) 833-1936
HAYNES MOTOR LINES, INC.....	(504) 944-8500
INDUSTRIAL TRANSPORTATION, INC.....	(601) 798-8121
INTERMODAL CARTAGE CO.,INC. ....	(504) 242-0325
LARSEN INTERMODAL SERVICES, INC. ....	(504) 243-1991 / (800) 949-8501
NOCS TRANSPORT LTD. ....	(504) 944-4400
NEW ORLEANS CONTAINER TRUCKING, LLC .....	(504) 891 9494
NORTHSHORE TRANSPORTATION, INC.....	(985) 646-4057
OVERLAND EXPRESS CO.....	(800) 373-5930
PACKARD TRUCK LINES, INC. ....	(504) 392-9994
PORT CARGO SERVICE, LLC .....	(504) 891-9494
SAIA MOTOR FREIGHT LINE, INC. ....	(504) 837-4400
SILVERTRANS, INC. ....	(979) 709-2321
SOUTHEASTERN MOTOR FREIGHT, INC. ....	(504) 731-2825
SLAY TRANSPORTATION .....	(850) 476-5565
TCI TRUCKING & WAREHOUSING SERVICES .....	(504) 734-0561
TITAN FREIGHT SYSTEMS, LLC.....	(504) 835-3112
TRANSWAY SELECT, LLC .....	(504) 835-4567
TRIPLE G EXPRESS, INC.....	(504) 731-2841 / (800) 256-2841
UNITED VISION .....	(504) 246-1904
WALL STREET SYSTEMS, INC .....	(504) 240-0040



# Steamship Lines

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<b>OCEAN CARRIER</b>	<b>PHONE</b>
Atlantic Container Line	(800) 225-1235
Atlantic Ro/Ro	(504) 833-7777
Biehl & Co.	(504) 838-3600
BossClip Ltd./Southport Agency	(504) 455-9718
Caytrans Project Services	(504) 830-3900
China Shipping	(877) 566-5275
CMA/CGM	(877) 556-6308
COSCO Lines	(866) 830-2550
CSAV-ATG	(713) 861-0601
Daiichi-Chuo/Fritz Maritime	(504) 833-0992
Evergreen Lines	(800) 383-7476
Fillette Green	(504) 274-0610
GRUPO LIBRA	(877) 465-4272
Hanjin Lines	(832) 325-4600
Hapag-Lloyd	(866) 881-1374
Hyundai Shipping	(201) 373-3500
Inchcape/ISS Riomar	(504) 200-4000
Indotrans Inc./General SS	(504) 833-7777
Intermarine	(504) 529-2100
International Ship Holding	(800) 826-3513
Maersk Line	(800) 321-8807
Mediterranean Shipping Company (USA), Inc.	(504) 837-9396
Mitsui Lines	(678) 855-7700
NYK Lines	(630) 435-7800
NSCSA (National Shipping Company of Saudi Arabia)	(800) 732-0204
Osprey Line	(504) 569-2166
PACC Container	(504) 836-7060
Rickmers-Linie	(504) 832-5039
Safmarine MPV	(866) 866-4723
Seaboard Marine	(504) 830-0161
Shinwa/Fritz Maritime	(504) 833-0992
TOKO Line/Fritz Maritime	(504) 833-0992
Yang Ming Line	(704) 357-3817
ZIM Lines	(866) 744-7046

# Air Freight Services

## AIRLINES

Air Canada	(800) 648-3029
AeroMexico	(800) 237-6639
Air France	(800) 556-9000
Air New Zealand	(800) 926-6857
Alitalia	(800) 556-9000
American Airlines	(800) 227-4622
British Airways	(281) 443-4954
China Airlines	(281) 443-4427
Delta	(800) 352-2746
DHL Global Forwarding	(504) 466-4016
Federal Express	(504) 472-3300
Japan Airlines	(773) 894-3850
KLM	(800) 556-9000
Korean Airlines	(404) 763-0185
Lufthansa	(800) 542-2746
Singapore Airlines	(847) 957-2900
Southwest	(800) 533-1222
Swiss Air	(800) 221-4740
United	(800) 822-2746
UPS Air Cargo	(800) 535-2345
Virgin Atlantic	(800) 828-6822

## TRUCKING

Baton Rouge Cargo	(225) 291-3455
Bergeron Trucking	(504) 443-3748
Boasso America	(504) 279-8544
Crescent City Delivering	(504) 463-0314
Cross Road Centers	(504) 712-3472
Forward Air	(504) 467-1776
Kenner Courier Service, Inc.	(504) 734-3700
Quality Services & Transfer, Inc.	(504) 464-9795
RAM	(504) 827-5900

## WAREHOUSING

Agility Project Logistics	(504) 465-1084
Cross Road Centers	(504) 712-3472
Dupuy Storage & Forwarding	(504) 245-7600
S. Jackson & Son, Inc.	(504) 587-1150
The Kearney Companies	(504) 945-4418
New Orleans Cold Storage	(504) 944-4400
Port Cargo Service, LLC	(800) 467-CAFÉ, (504) 891-9494
TCI Trucking & Warehousing	(504) 734-0561
UPS Customs Brokerage	(504) 712-2680, opt. 1
W. R. Zanes & Co. of LA, Inc.	(504) 464-0651

# Sea Freight Services

## PORT AUTHORITIES

Alexandria	(318) 473-1848	Lake Charles	(337) 439-3661
Baton Rouge	(225) 342-1660	Manchac	(985) 386-9309
Beaumont	(409) 835-5367	Memphis	(901) 948-4422
Brownsville	(956) 831-4592	Mobile	(251) 441-7200
Corpus Christi	(361) 882-5633	New Orleans	(504) 522-2551
Freeport	(979) 233-2667	Orange	(409) 883-4363
Galveston	(409) 765-9321	Shreveport	(318) 524-2272
Gulfport	(228) 865-4300	S. Louisiana	(985) 652-9278
Houston	(713) 670-2400	St. Bernard	(504) 277-5101
Iberia	(337) 364-1065	W. St. Mary	(337) 828-3410

## RAIL RAMPS

Railroad	Tel
BNSF	(888) 428-2673
CSX	(800) 542-2754
CN	(504) 734-6940
KCS	(800) GO-T0-KCS
Norfolk Southern	(800) 497-2919
N.O. Public Belt	(504) 896-7400
UP	(800) 877-5123

## PORT FACILITIES

Terminal	MTO	Tel.
Alabo Street Wharf	Pacorini Global Services LLC	(504) 270-0100
Louisiana Ave	Coastal Cargo	(504) 587-1200
Napoleon Ave Container Terminal	Ports America	(504) 894-6300
Napoleon Ave Container Terminal	New Orleans Terminal	(504) 648-6201
Nashville Ave	Ports America	(504) 894-6300
St. Bernard Port	Associated Terminals	(504) 277-5101

## **ARTICLE 1. DUTIES OF THE BOARD OF DIRECTORS**

It shall be the duty of the Board of Directors to adopt annually a budget of anticipated receipts and proposed expenditures of funds of the Association; to pass upon the designation of all committees appointed by the President; to approve the appointment and discharge of employees, and to have charge generally of all activities of the Association. The officers and the Board of Directors shall perform their duties without remuneration. It shall be mandatory upon the Board of Directors to submit for approval of the membership of the Association, all matters pertaining to finance where any single expenditure involved exceeds the sum of \$2,000.00.

## **ARTICLE 2. DUTIES OF THE PRESIDENT**

It shall be the duty of the President to preside at all of the meetings of the Board, to direct the proceedings of same according with the Charter of the Corporation, and these By Laws, and to sign and execute in the name of the Corporation, and by order of the Board of Directors all necessary documents, and to supervise the making of disbursements of all monies under the direction of the Board. The President shall have the power to appoint members of all committees, whose duties shall be established by the President, subject to approval of the Board of Directors; membership meetings shall be called at the discretion of the President, except as otherwise provided in the By-Laws.

## **ARTICLE 3. DUTIES OF VICE PRESIDENT**

It shall be the duty of the Vice President, selected by the Board of Directors, to perform the duties of the President, in case of the latter's absence or disability, and in the absence or disability of the President and the Vice President, the members of the Board of Directors present shall name a President pro tem.

## **ARTICLE 4. DUTIES OF THE SECRETARY**

It shall be the duty of the Secretary to keep the minutes of the Board of Directors in the proper book provided for that purpose, to serve all notices on the Board, to have general supervision of all books and papers of the Association, which books and papers shall be open to the examination of any member of the Board of Directors, during business hours.

## **ARTICLE 5. DUTIES OF THE TREASURER**

The Treasurer shall have custody of the funds of the Association, under the direction of the Board of Directors, and shall deposit same in such bank, or banks, as the Board may select; he shall render statements of his accounts at the end of such periods as may be designated by the Board of Directors, showing all receipts and disbursements, and shall attach thereto a financial statement of the condition of the Association, and said statement to be rendered within thirty (30) days after the close of the annual period designated by the Board of Directors, and said statement shall be sent

promptly to each member of the Association. Unless otherwise changed by the Board of Directors, the annual period of Association ends May 31st.

Funds referred to as the World Trade Club of Greater New Orleans Treasury will be held in a separate account and will be managed by both the World Trade Club committee representative and the IFFCBANO board. Distributions from the separate account will be co-signed by the associate member representative on the IFFCBANO Board and the IFFCBANO Treasurer. Said funds will be designated for the annual Rosemary Pedotti Scholarship award.

The annual State of the Port luncheon, formerly hosted by the World Trade Club of Greater New Orleans, and held each September, will continue as an IFFCBANO function. All revenue generated and expenses incurred related to the luncheon will be deposited into or withdrawn from the World Trade Club of Greater New Orleans' treasury and designated to funding the Rosemary Pedotti Scholarship award.

Funds generated and expenses incurred from the all membership fees and educational endeavors of associate members or those known as former World Trade Club of Greater New Orleans members will be deposited into the IFFCBANO general fund.

## **ARTICLE 6. DUTIES OF PAST PRESIDENT'S COUNCIL**

There shall be a permanent committee entitled Past President's Council, the membership of which shall include all who have served as President of IFFCBANO. The Past President's Council shall meet to conduct its business as often as it deems necessary, however, it shall meet at no less than twice during the Association's administrative year. The purpose of the Past Presidents' Council shall be to encourage continued activity and interest in current affairs of IFFCBANO by any and all Past Presidents. The Past Presidents' Council shall serve each administration in an advisory and consultative capacity. In the course of the Past Presidents' Council's activity it shall function as any other committee of a social nature, shall be subject to the will of the Board of Directors of IFFCBANO.

One Past Presidents' Council Representative shall be elected every two (2) years to serve on the Board of Directors.

## **ARTICLE 7. DUES**

The dues for all members shall be determined by the Board of Directors. Honorary members shall be exempt from the payment of both dues & fees.

## **ARTICLE 8. ADMISSION TO MEMBERSHIP**

Every candidate for regular membership admission into the Association shall be proposed by one member, seconded by another, over their own signatures, on blank forms provided for that purpose and the form shall contain the name, occupation, residence and Federal Regulatory Agency license number of the candidate.



Associate membership admission into the Association shall be proposed by one member, seconded by another, over their own signatures, on blank forms provided for that purpose and the form shall contain the company's name, occupation and business address.

After the application is approved by the Chairman of the membership committee, ten (10) days written notice should be given to the membership regarding the new applicant. The application shall thereafter be acted upon at the next meeting of the Board of Directors and the candidate's admission shall be approved by two-thirds of the members of the Board of Directors present. In the event that any candidate shall fail to receive votes requisite to admission, he shall not again be proposed until after the expiration of six (6) months after the time of said failure. Honorary membership may be conferred upon any person, which, in the opinion of the Board of Directors, has rendered an outstanding contribution to the Freight Forwarders and/or Customs House Brokers industry. He shall be elected by a majority vote of the Board of Directors present at any meeting of the Board of Directors; he shall have no vote or interest in the property of the Association; he shall otherwise enjoy all privileges and benefits of the Association.

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## **ARTICLE 9. ELECTION MEETING**

An election meeting of the Association shall be held every two (2) years in the month preceding the annual convention; at this meeting there shall be elected by ballot for a term of two (2) years, a President; a Vice President; Secretary and Treasurer (or Secretary/Treasurer, if so designated by the Board of Directors). At the same time, and in the same manner, seven (7) directors shall be elected by ballot for a term of two (2) years. These directors together with the said named officers, the ex-officio and one (1) Past President Council Representative shall constitute the Board of Directors. A member firm, including any of its subsidiaries, may have not more than two (2) people serve on the board of directors simultaneously and with only one as an officer. New administration will be installed in office at the close of the annual convention.

Of the seven (7) directors one will act as the Committee chair and shall represent the voting interests of associate members.

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## **ARTICLE 10. VACANCIES**

Whenever a vacancy shall occur among the officers, the said Board, by a majority vote, shall designate a director of the Association to fill such vacancy until the next election meeting of the Association, for the full balance of the unexpired term of the member originally elected to such vacated office.

In the event a board member should leave the company they represent or for other reasons decide to resign from the board thus creating a vacancy the said board by a majority vote, shall fill the vacancy by using the following order:

1. The company that the board member represented shall have the opportunity to replace the board member though not as an officer. The board shall then vote to fill the officer's open position and/or fill the Director's open position.
2. Designate another person from a member firm of the association to fill the director's vacancy only. This can include the person who resigned from the member firm which created the

vacancy in the first place.

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## **ARTICLE 11. CENSURE, SUSPENSION, AND EXCLUSION**

If the conduct of any member shall appear to the Board of Directors to be disorderly, prejudicial to the character and welfare of the Association, contrary to or in violation of its Bylaws or rules, the Directors shall inform him thereof in writing, which written notice shall be delivered or sent by mail to the offending member, informing him of the time appointed when he may be heard in his defense before the Board of Directors. At such meeting he may be censured, suspended or expelled by two-thirds vote of Board of Directors in attendance. At least ten (10) days shall elapse between the serving of such notice and the date of said meeting. Mailing to the last known address of the member shall be considered notice.

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## **ARTICLE 12. RESIGNATIONS**

All resignations shall be in writing to the Secretary, but no resignation shall be accepted by the Board while the member offering it is indebted to the Association in any amount, due or otherwise. Any member ceasing to be a member forfeits all interest in or claim to property of the Association.

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## **ARTICLE 13. SPECIAL MEETINGS BOARD OF DIRECTORS**

Special meetings of the Directors shall be called by the President whenever he deems it necessary, or whenever requested by three (3) members of the Board.

The meetings shall be called to order on the day appointed, at such time and place as the President may direct, or as soon thereafter as a quorum may be present, and in the absence of the President, or Vice President, a member of the Board shall be selected to preside. Six (6) members of the Board shall constitute a quorum, for all Board of Directors' meetings. At special meetings no business shall be transacted except such as shall be specified in the call.

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## **ARTICLE 14. MEMBERSHIP MEETINGS**

A meeting of the Association for the purpose of electing officers and the transaction of such other business as may come before it shall be held in the month preceding the annual convention every two (2) years. (see Article 8) Membership meetings shall be held at the discretion of the President. However, a membership meeting may be called by a majority vote of the Board of Directors.

The order of business at membership meetings of the Association shall be as follows:

1. Call to order
2. Calling the roll
3. Reading minutes of previous meeting
4. Report of Board of Directors
5. Report of Committees

6. Unfinished business
7. New business
8. General discussion
9. Closing

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## **ARTICLE 15. QUORUM**

One-fourth of the regular members of the Association shall constitute a quorum at all meetings of the Association.

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## **ARTICLE 16. ELECTION OF NOMINATING COMMITTEE**

At a meeting of the Board of Directors called in January of the election year, a nominating committee of two (2) regular members shall be chosen by ballot to prepare a list of candidates for the offices to be filled at the election meeting. The two (2) regular members receiving the highest number of votes cast and the immediate Past President, who shall act as Chairman, shall constitute the Nominating Committee. Consideration should be given by the Nominating Committee to nominate Vice President in each area with expertise in that field. NO members shall be nominated for office without first obtaining his consent. Said committee shall report at a Board of Directors meeting called in February of the election year, a complete list of nominations for the offices to be filled at the election meeting. No later than five (5) days after receiving the report of the Nominating Committee a complete list of the persons nominated for office shall be sent to all regular members by the Secretary. Four (4) regular members may place in nomination an independent ticket by petition delivered to the Secretary at least twenty (20) days before the date of the election meeting.

The Secretary shall give notice by mail or electronically to all regular members at least (15) days prior to the election meeting of the ticket or tickets in nomination, designating the ticket reported by the Nominating Committee the Regular Ticket, and any independent ticket. NO member other than those named in said notice shall be eligible for election.

No member in arrears for dues or other indebtedness to the Association shall be eligible to vote at the election meeting.

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## **ARTICLE 17. INTERPRETATION OF BYLAWS**

All questions of constructions of the Bylaws such decisions shall control, unless reversed by a majority vote of the regular members of the Association.

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## **ARTICLE 18. AMENDMENT OF BYLAWS**

These Bylaws may be amended by a majority vote of regular members present at any regular or special meeting; or, if designated by the Board of Directors, such designated vote may also be accepted by mail or electronically, provided it is received in sufficient time

prior to said meeting, and are to be counted publicly by the Board of Directors and can be made available to any regular member for verification for 30 days following the vote, provided, notice of such proposed amendment (or amendments) is specified in the call for meeting and every regular member be notified by mail or electronically at least one (1) week prior to the date of the meeting. Mailing of such notice shall constitute such notification.

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## **ARTICLE 19. RULES AND PROCEDURE**

Roberts Rules of Practice shall govern the procedure of all meetings of the Directors, and members of the Association, so far as they be consistent with the Constitution and Bylaws of the Association.

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## **ETHICS**

The conduct of members shall be such as to comply with the rules of conduct for Custom Brokers as set out in Title 19CFR, Section 111 and International Freight Forwarders as set out in Title 46 CFR, Section 510.

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## **INDEMNIFICATION**

The Association, may, by resolution of the Board, provide for indemnification by the Association of any and all of its Directors or officers or former Directors or officers against expenses actually and necessarily incurred by them in connection with the defense of any action, suit, or proceeding, in which they or any of them have been made parties, or a party, by reason of having been Directors or officers of the Association, except in relation to matters as which such Director or officer or former Director or officer shall be adjudged in such action, suit, or proceeding to be liable for negligence or misconduct in the performance of duty and to such matters as shall be settled by agreement predicated on the existence of such liability or misconduct.

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## **ARTICLE 20. CORPORATE SEAL**

The Association shall have the right to adopt an official seal to be used where necessary.

The Above By-Laws amended:

April 5, 1977  
April 11, 1984  
December 10, 1985  
September 14, 1995  
March 25, 2003  
December 12, 2005  
September 10, 2009

## JANUARY

- 1st** New Year's Day
- 8th** Noon  
Board Meeting – New Orleans Publishing Group
- 9th** 1:30 p.m.  
Customs Committee Meeting – Customs House
- 21st**  
Martin Luther King Holiday - Customs

## FEBRUARY

- 5th** Noon  
Board Meeting – Southern Yacht Club
- 12th**  
Mardi Gras Holiday
- 18th**  
President's Holiday - Customs

## MARCH

- 1st** 5:30 p.m.  
IFFCBANO Social – Starlight Races – New Orleans Fairgrounds
- 5th** Noon  
Board Meeting – Southern Yacht Club
- 13th** 1:30 p.m.  
Customs Committee Meeting – J. W. Allen's office
- 29th**  
Good Friday Holiday

## APRIL

- 1st**  
IFFCBANO Golf Outing  
Lakewood Golf Club  
4801 Gen. DeGaulle Drive, New Orleans
- 2nd** Noon  
Board Meeting – Southern Yacht Club
- 7th - 10th**  
NCBFAA Conference – Rancho Mirage, Calif.
- 9th – 11th**  
Critical Commodities Conference – Hilton Riverside, New Orleans
- 24th**  
Regional Summit/Forum – M. Hecht, JEDCO, GNO Area

## MAY

- 7th** Noon  
Board Meeting – Southern Yacht Club
- 8th** 1:30 p.m.  
Customs Committee Meeting – Customs House
- 27th**  
Memorial Day Holiday
- 30th – June 2**  
INTERNATIONAL TRADE SYMPOSIUM & MEMBERSHIP MEETING  
"The Rise of the Third Coast: Emerging Opportunities in the Gulf"  
Marriott Grand Hotel, Point Clear, Alabama  
Hosted by IFFCBANO

## JULY

- 4th**  
Independence Day Holiday
- 9th** Noon  
Board Meeting – Southern Yacht Club
- 10th** 1:30 p.m.  
Customs Committee Meeting – J. W. Allen's office
- July**  
TBD Legal Issues with Social Media Luncheon

## AUGUST

- 6th** Noon  
Board Meeting – Southern Yacht Club
- August**  
Rock N Bowl Social (to be announced)

## SEPTEMBER

- 2nd**  
Labor Day Holiday
- 3rd** Noon  
Board Meeting – Southern Yacht Club
- 11th** 1:30 p.m.  
Customs Committee Meeting – Customs House
- 22nd-24th**  
Government Affairs Conference – Washington, D.C.
- 24th– 26th**  
Break Bulk Conference – New Orleans
- Sept/October**  
Port of New Orleans Tour

## OCTOBER

- 1st**  
Membership/Board Meeting
- 14th**  
Columbus Day Holiday - Customs

## NOVEMBER

- 5th** Noon  
Board Meeting – Southern Yacht Club
- 6th**  
Port of New Orleans' State of the Port Luncheon & Scholarship Presentation
- 11th**  
Veterans Day Holiday – Customs
- 13th** 1:30 p.m.  
Customs Committee Meeting – J.W. Allen's office
- 28th**  
Thanksgiving Day Holiday

## DECEMBER

- 3rd** Noon  
Board Meeting
- 4th – 6th**  
Work Boat Show – Convention Center, New Orleans
- 25th**  
Christmas Day Holiday

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